

MOSES KOTANE LOCAL MUNICIPALITY

PERFORMANCE AGREEMENT

2019/2020



Made and entered into by and between:

Cllr Ralesole Diale in his capacity as the **Honourable Mayor of
Moses Kotane Local Municipality** (the "Employer")
and

Mr Mokopane Vaaltyn Letsoalo in his capacity as the **Municipal Manager**
(the "Employee")

(Collectively referred to as the "Parties")

For the Financial Year: 01 July 2019 – 30 June 2020

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PERFORMANCE AGREEMENT

Entered into by and between:

The **Moses Kotane Local Municipality** herein represented by **Cllr Ralesole Diale** in his capacity as the Honourable Mayor (hereinafter referred to as the **Employer and Supervisor**).

and

Mr Mokopane Vaaltyn Letsoalo in his capacity as the Municipal Manager and as the employee of **Moses Kotane Local Municipality** (hereinafter referred to as the **Employee**).

Whereby it is agreed by the parties as follows:

1. INTRODUCTION

- 1.1 The Municipality has entered into a contract of employment with the Employee in terms of section 57(1)(a) of the Local Government: Municipal Systems Act 32 of 2000 (the Systems Act) for a period of Five years ending 31 July 2022.
- 1.2 Section 57(1)(b) of the Municipal Systems Act 32 of 2000, requires the parties to conclude an annual performance Agreement in terms of section 57(2)(a) of the same act.
- 1.3 Parties wish to ensure that they agree on goals to be achieved, and secure the commitment of the Employee reporting to the Employer, to a set of outcomes that will secure local government policy goals.
- 1.4 Parties wish to ensure that there is compliance with Sections 57(4A) 57(4B) and 57(5) of the Municipal Systems Act.

2. PURPOSE OF THIS AGREEMENT

The purpose of this Agreement is to –

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- 2.1. comply with the provisions of Section 57(1)(b), (4B) and (5) of the Municipal Systems Act 32 of 2000.
- 2.2. specify objectives and targets established for the Employee and to communicate to the Employee the Employer's expectations of the Employee's performance expectations and accountabilities;
- 2.3. specify accountabilities as set out in the Performance Plan, which is attached herewith as annexure "A";
- 2.4. monitor and measure performance against set targeted outputs and establish a transparent and accountable working relationship;
- 2.5. use the Performance Agreement and Performance Plan as the basis for assessing the suitability of the Employee for permanent employment and/or to assess whether the Employee has met the performance expectations applicable to the job;
- 2.6. appropriately reward the Employee in accordance with the Employer's performance management policy in the event of outstanding performance; and
- 2.7. give effect to the Employer's commitment to a performance-orientated relationship with the Employee in attaining equitable and improved service delivery through a performance management system.

3. COMMENCEMENT AND DURATION

- 3.1 This Agreement will commence on the 01 July 2019 and will remain in force until 30 June 2020, irrespective of the date of signatures by the parties, where after a new Performance Agreement, Performance Plan and Personal Development Plan may be concluded in the next quarter.
- 3.2 The parties will review the provisions of this Agreement during July 2020 and will conclude a new Performance Agreement and Performance Plan that replaces this Agreement once a quarter by not later than the beginning of each successive quarter.
- 3.3 The payment of performance bonus is determined by the performance score obtained during the annual performance evaluation and subject to approval of the annual performance evaluation report by Council.

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- 3.4 Upon the termination of the Employee's contract of employment for any reason before the end of the financial year in question, the Employee shall be assessed on all the quarters completed whilst the agreement was in force, and shall be entitled to a pro-rata bonus accordingly. The pro-rata payment shall be effected only after the performance evaluation has been completed and contemplated in section 8 (4B) of the Municipal Systems Amendment 44 of 2003 and the Performance Management System Policy adopted by Council.
- 3.5 The content of this Agreement may be revised at any time during the abovementioned period to determine the applicability of the matters agreed upon.
- 3.6 If at any time during the validity of this Agreement the work environment alters (whether as a result of government or council decisions or otherwise) to the extent that the contents of this Agreement are no longer appropriate, the contents shall immediately be revised.

4. PERFORMANCE OBJECTIVES

- 4.1 The Performance Plan (Annexure A) sets out-
 - 4.1.1 the performance objectives and targets that must be met by the Employee; and
 - 4.1.2 the time frames within which those performance objectives and targets must be met.
- 4.2 The performance objectives and targets reflected in Annexure A are set by the Employer in consultation with the Employee and based on the Integrated Development Plan and the Budget of the Employer, and shall include key objectives; key performance indicators; target dates and weightings.
- 4.3 The key objectives describe the main tasks that need to be done. The key performance indicators provide the details of the evidence that must be provided to show that a key objective has been achieved. The target dates describe the timeframe in which the work must be achieved. The weightings show the relative importance of the key objectives to each other.

- 4.4 The Employee's performance will, in addition, be measured in terms of contributions to the goals and strategies set out in the Employer's Integrated Development Plan.

5. PERFORMANCE MANAGEMENT SYSTEM

- 5.1 The Employee agrees to participate in the performance management system that the Employer adopts or introduces for the Employer, Management and Municipal Staff of the Employer.
- 5.2 The Employee accepts that the purpose of the performance management system will be to provide a comprehensive system with specific performance standards to assist the Employer, Management and Municipal Staff to perform to the standards required.
- 5.3 The Employer will consult the Employee about the specific performance standards that will be included in the performance management system as applicable to the Employee.
- 5.4 The Employee agrees to participate in the performance management and development system that the Employer adopts.
- 5.5 The Employee undertakes to actively focus towards the promotion and implementation of the Key Performance Areas (including special projects relevant to the employee's responsibilities) within the local government framework.
- 5.6 The criteria upon which the performance of the Employee shall be assessed shall consist of two components, both of which shall be contained in the Performance Agreement. The Employee must be assessed against both components, with a weighting of 80:20 allocated to the Key Performance Areas (KPA's) and the Core Competency Requirements (CCR's) respectively:
- 5.6.1 Each area of assessment will be weighted and will contribute a specific part to the total score.
- 5.6.2 Key Performance Areas covering the main areas of work will account for 80% and will account for 20% of Core Management Competencies the final assessment.

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- 5.7 The Employee's assessment will be based on his/ her performance in terms of the outputs/outcomes (performance indicators) identified as per attached Performance Plan (Annexure A), which are linked to the Key Performance Areas, which constitute 80% of the overall assessment result as per the weightings agreed to between the Employer and Employee:

Key Performance Areas (KPA's)	Weighting
Basic Service Delivery	20
Municipal Institutional Development and Transformation	20
Local Economic Development (LED)	20
Municipal Financial Viability and Management	20
Good Governance and Public Participation	20
Total	100%

- 5.8 The Core Competency Requirements will make up the other 20% of the Employee's assessment score. The following Core Competency Requirements are deemed to be most critical for the Employee's specific job as selected from the list below and agreed to between the Employer and Employee :

CORE COMPETENCY REQUIREMENTS FOR EMPLOYEES

Core Managerial Competencies (CMC)	✓	Weight
Strategic Capability	✓	20
Programme and Project Management	✓	20
Financial Management	✓	20
Change Management	-	-
Knowledge Management	-	-
Service Delivery Innovation	-	-
Problem Solving and Analytical Thinking	-	-
People and Diversity Management	-	-
Client Orientation and Customer Focus	-	-
Communication	-	-
Accountability and Ethical Conduct	✓	20
Policy conceptualization and implementation	-	-
Mediation skills	-	-
Advanced negotiation skills	-	-
Advanced influencing skills	-	-
Partnership and Stakeholder Relations	✓	20
Supply Chain Management	-	-
Total	✓	100%

6. EVALUATING PERFORMANCE

- 6.1 The Performance Plan (Annexure A) to this Agreement sets out –
 - 6.1.1 the standards and procedures for evaluating the Employee's performance; and
 - 6.1.2 the intervals for the evaluation of the Employee's performance.
- 6.2 Despite the establishment of agreed intervals for evaluation, the Employer may in addition review the Employee's performance at any stage while the contract of employment remains in force.
- 6.3 Personal growth and development needs identified during any performance review discussion must be documented in a Personal Development Plan as well as the actions agreed to and implementation must take place within set time frames.
- 6.4 The annual performance appraisal will involve:
 - 6.4.1 Assessment of the achievement of results as outlined in the performance plan:
 - 6.4.1.1 Each Key Performance Area should be assessed according to the extent to which the specified standards or performance indicators have been met and with due regard to ad hoc tasks that had to be performed under the KPA.
 - 6.4.1.2 An indicative rating on the five-point scale should be provided for each Key Performance Area.
 - 6.4.1.3 The applicable assessment rating calculator must then be used to add the scores and calculate a final Key Performance Area score.
 - 6.4.2 Assessment of the Core Competency Requirements (CCRs):
 - 6.4.2.1 Each CCRs should be assessed according to the extent to which the specified standards have been met.

6.4.2.2 An indicative rating on the five-point scale should be provided for each Core Management Competencies.

6.4.2.3 This rating should be multiplied by the weighting given to each Core Management Competencies during the contracting process, to provide a score.

6.4.2.4 The applicable assessment rating calculator must then be used to add the scores and calculate a final Core Management Competencies score.

6.4.3 Overall rating:

6.4.3.1 An overall rating is calculated by using the applicable assessment-rating calculator. Such overall rating represents the outcome of the performance appraisal.

6.4.3.2 Assessment of Employee's performance will be based on the following rating scale for KPA's and CMC's:

Level	Terminology	Description	Rating				
			1	2	3	4	5
5	Outstanding performance	Performance far exceeds the standard expected of an employee at this level. The appraisal indicates that the Employee has achieved above fully effective results against all performance criteria and indicators as specified in the PA and Performance plan and maintained this in all areas of responsibility throughout the year.					
4	Performance significantly above expectations	Performance is significantly higher than the standard expected in the job. The appraisal indicates that the Employee has achieved above fully effective results against more than half of the performance criteria and					

Level	Terminology	Description	Rating				
			1	2	3	4	5
		indicators and fully achieved all others throughout the year.					
3	Fully effective	Performance fully meets the standards expected in all areas of the job. The appraisal indicates that the Employee has fully achieved effective results against all significant performance criteria and indicators as specified in the PA and Performance Plan.					
2	Not fully effective	Performance is below the standard required for the job in key areas. Performance meets some of the standards expected for the job. The review/assessment indicates that the employee has achieved below fully effective results against more than half the key performance criteria and indicators as specified in the PA and Performance Plan.					
1	Unacceptable performance	Performance does not meet the standard expected for the job. The review/assessment indicates that the employee has achieved below fully effective results against almost all of the performance criteria and indicators as specified in the PA and Performance Plan. The employee has failed to demonstrate the commitment or ability to bring performance up to the level expected in the job despite management efforts to encourage improvement.					

- 6.5 For purposes of evaluating the performance of the Employee, an evaluation panel constituted by the following persons will be established:
- 6.5.1 The Mayor;
 - 6.5.2 Chairperson of the Audit Committee;
 - 6.5.3 Member of the Executive Committee; and
 - 6.5.4 Mayor or Municipal Manager from another Municipality.
 - 6.5.5 Ward Committee Member as nominated by the Mayor
 - 6.5.6 Head of Department: Corporate Services (as secretary).

7. SCHEDULE FOR PERFORMANCE REVIEWS

- 7.1 The performance of each Employee in relation to his/her performance agreement shall be reviewed on the following periods with the understanding that reviews in the first and third quarter may be verbal if performance is satisfactory:
 - 7.1.1 First quarter: Second week of October 2019.
 - 7.1.2 Second quarter: Third week of January 2020.
 - 7.1.3 Third quarter: Second week of April 2020.
 - 7.1.4 Fourth quarter & Annual review: End of August 2020.
- 7.2 The Employer shall keep a record of the mid-year review and annual assessment meetings.
- 7.3 Performance feedback shall be based on the Employer's assessment of the Employee's performance.
- 7.4 The Employer will be entitled to review and make reasonable changes to the provisions of Annexure "A" from time to time for operational reasons. The Employee will be fully consulted before any such change is made.
- 7.5 The Employer may amend the provisions of Annexure A whenever the performance management system is adopted, implemented and/or amended as the case may be. In that case the Employee will be fully consulted before any such change is made.
- 7.6 Record/results of quarterly, mid-year and annual assessment/reviews and changes made to the performance agreement as a result of such evaluations will be documented and form part of the annual performance evaluation report.

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8. DEVELOPMENTAL REQUIREMENTS

The Personal Development Plan (PDP) for addressing developmental gaps is attached as Annexure B.

9. OBLIGATIONS OF THE EMPLOYER

The Employer shall –

- 9.1 create enabling environment for effective performance by the employee;
- 9.2 provide access to skills development and capacity building opportunities;
- 9.3 work collaboratively with the Employee to solve problems and generate solutions to common problems that may impact on his/her performance;
- 9.4 on the request of the Employee delegate such powers reasonably required by the Employee to enable him/ her to meet the performance objectives and targets established in terms of this Agreement; and
- 9.5 make available to the Employee such resources as the Employee may reasonably require from time to time to assist him/her to meet the performance objectives and targets established in terms of this Agreement.

10. CONSULTATION

- 10.1 The Employer agrees to consult the Employee timeously where the exercising of the powers will have amongst others:
 - 10.1.1 a direct effect on the performance of any of the Employee's functions, performance objectives and targets;
 - 10.1.2 commit the Employee to implement or to give effect to a decision made by the Employer; and
 - 10.1.3 a substantial financial effect on the Employer.
- 10.2 The Employer agrees to inform the Employee of the outcome of any decisions taken when exercising powers contemplated in 10.1 above to enable the Employee to take any necessary action without delay.



11. MANAGEMENT OF EVALUATION OUTCOMES

- 11.1 The evaluation of the Employee's performance will form the basis for rewarding outstanding performance or correcting unacceptable performance.
- 11.2 After the annual performance evaluation in terms of this performance agreement has been completed, the performance bonus ranging from 5% to 14% of the all-inclusive remuneration package may be paid to the Employee in recognition of outstanding performance.
- 11.3 In determining the performance bonus the relevant percentage will be based on the overall rating, calculated by using the applicable assessment rating calculator: provided that:
 - 11.3.1 a score of 130% to 149% will be awarded a performance bonus in the range between 5% to 9%); and
 - 11.3.2 a score of 150% and above will be awarded a performance bonus in range between 10% to 14%.
- 11.4 The above mentioned performance bonus will be awarded based on the following scheme:

Level of performance	Description	Allocated Total Score	Bonus % of the Total Package
5.0	Outstanding Performance	Above 150%	10% - 14%
4.0	Performance significantly above expectations	130 – 149%	5% - 9%
3.0	Fully effective (meets the standard)	100 – 129%	0%
2.0	Performance not fully effective	50 – 99%	
1.0	Unacceptable Performance	1 – 49%	0%

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11.5 The Employee will be eligible for progression to the next higher remuneration package, within the relevant remuneration band, after completion of at least twelve months (12) service at the current remuneration package on 30 June (end of financial year) subject to a fully effective assessment (performance meets the standards: 100% - 129%).

11.6 In the case of unacceptable performance, the Employer shall –

- 11.6.1 give notice to the Employee to attend a meeting with the Employer and the Employee will have the opportunity to satisfy the Employer of the measures being taken to ensure that the Employee's performance becomes satisfactory by a particular date.
 - 11.6.2 provide systematic remedial or developmental support to assist the Employee to improve his or her performance; and
 - 11.6.3 after appropriate performance counselling and having provided the necessary guidance and/or support as well as reasonable time for improvement in performance, the Employer may consider steps to terminate the contract of employment of the Employee on grounds of unfitness or incapacity to carry out his or her duties.
- 11.7 Nothing contained in this Agreement in any way limits the right of the Employer to terminate the Employee's contract of employment for any other breach by the Employee of his obligations to the Employer or for any other valid reason in law.

12. DISPUTE RESOLUTION

- 12.1 If the Employee is dissatisfied with any decision or action of the Employer in terms of this Agreement, or where a dispute arises about the nature of this performance agreement, whether it relates to key responsibilities, priorities, methods of assessment or as to the extent to which the Employee has achieved the performance objectives and targets established in terms of this Agreement:
 - 12.1.1 the Employee may meet with the Employer with a view to resolving the issue. The Employer will record the outcome of the meeting in writing.

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- 12.1.2 In the event the employee remains dissatisfied with the outcome of the meeting, the dispute shall be mediated by the Mayor within thirty (30) days of receipt of a formal dispute from the Employee.
- 12.2 In the event that the meeting and mediation process contemplated in clause 12.1 above fails, dispute resolution mechanisms or processes provided for in clause 19.3 of the Contract of Employment shall apply.
- 12.3 The outcome of any meeting and the decisions of the Employer, mediation or arbitration with regard to any dispute in terms of the performance agreement must form part of the report of the annual review to Council.

13. GENERAL

- 13.1 The contents of this agreement and the outcome of any review conducted thereof in terms of Annexure A will not be confidential and may be made available to the public by the Employer as part of the municipal annual report in terms of the Municipal Finance Management Act 56 of 2003 and Municipal Systems Act 32 of 2000.
- 13.2 Nothing in this agreement diminishes the obligations, duties or accountabilities of the Employee in terms of his/ her contract of employment, or the effects of existing or new regulations, circulars, policies, directives or other instruments.

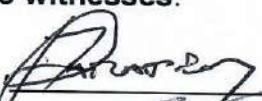
THUS SIGNED AT MOGWASE ON THIS 31 DAY OF July 2019

As witnesses:

1. 
2. 


MUNICIPAL MANAGER

As witnesses:

1. 
2. 


HON. MAYOR

Basic Service Delivery and Infrastructure Development									
Provision and implementation of sustainable basic services through development and maintenance of infrastructure									
Strategic Objective	Annual Budget								
	Item No.	Project Name	Key Performance Indicator	Annual Targets	2018/2019 Baseline	Quarter	Quarterly Targets	Annual Budget	Portfolio of Evidence
IDS Line	Vote No.	KPA	Percentage (%) completion of Lerome Water Supply (Ward 15) constructed	100% of Lerome Water Supply constructed by 30 June 2020	Extension of reticulation to New Settlement	1 Appointment of Service provider 2 Construction stage - 25 % 3 Construction stage - 60 % 4 Construction stage - 100 %	R4 314 603,00	Quarterly Reports; Practical Completion Certificates	
ITS 1	ITS 2	ITS 3	ITS 4	ITS 5	ITS 6	ITS 7	ITS 8	ITS 9	ITS 10
Construction of Lerome Water Supply (Ward 15)	Construction of Pella Water Supply (Ward 18) – Phase 1	Construction of Tlokweng Water Supply (Ward 20) (Phase 1)	Construction of Tlokweng Water supply (Ward 20) (phase 2)	Construction of Pella Bulk Water Augmentation (Ward 18)					
Percentage (%) completion of Pella Water Supply constructed	Percentage (%) completion of Pella Water Supply (Ward 18) – Phase 1	Percentage (%) completion of Tlokweng Water Supply (Ward 20) phase 1 constructed	Percentage (%) completion of Tlokweng Water supply (Ward 20) phase 2 constructed	Percentage (%) completion of Pella Bulk Water Augmentation (Ward 18) constructed					
100% of Lerome Water Supply constructed by 30 June 2020	100% of Pella Water Supply constructed by 30 June 2020	100% of Tlokweng Water Supply constructed by 31 December 2019	80% of Tlokweng Water Supply constructed by 30 June 2020	80% of Pella Bulk Water Augmentation (Ward 18) constructed by June 2020					
Extension of reticulation to New Settlement					Phase 1 of the Project	1 Appointment of Service provider 2 Construction stage - 25 % 3 Construction stage - 55 % 4 Construction stage - 80 %	R5 768 245,00	Quarterly reports; Practical Completion Certificate	
1 Appointment of Service provider 2 Construction stage - 25 % 3 Construction stage - 60 % 4 Construction stage - 100 %							R20 756 681,00	Quarterly reports;	
R5 500 000,00									Quarterly reports;
R4 314 603,00									Quarterly reports;
									Quarterly reports;
									Quarterly reports;

Strategic Objective	Provision and implementation of sustainable basic services through development and maintenance of infrastructure									
	IDP Line	MPA	Project Name	Key Performance Indicator	Annual Targets	2018/2019 Baseline	Quarterly Targets	Annual Budget	Portfolio of Evidence	
Item No.	Vote No.	Item No.	ITS 6	ITS 7	ITS 8	ITS 9	ITS 10			
Basic Service Delivery and Infrastructure Development										
Construction of Jerome Bulk Water Reservoir/Ward 15]	Construction of Percentage (%) Construction of Reservoir for Jerome Bulk Water Augmentation - Reservoir/Ward 15]	Construction of Jerome Bulk Water Reservoir for Jerome Bulk Water Augmentation	100% Reservoir for Jerome Bulk Water Augmentation constructed by June 2020	Bulk Pipeline and valve chambers completed.	1 Bulk Pipeline and valve chambers completed.	1 Construction stage - 20 %	1 Construction stage - 20 %	R 3,000,000,00	Quarterly reports; Practical Completion Certificate	
Construction of Lediq Bulk Water Supply (Pump station) constructed	Percentage (%) of Lediq Bulk Water Supply (Pump station) constructed by 14/28/30) – Pump station	Percentage (%) of Lediq Bulk Water Supply (Pump station) constructed	100% of Lediq Bulk Water Supply (Pump station) constructed by March 2020	Phase 1 Completed	1 Phase 1 Completed	1 Construction stage - 100 %	1 Construction stage - 100 %	R 4,000,000,00	Quarterly reports; Practical Completion Certificate	
Water Quality Monitoring	Number of Monthly Water Quality Reports Generated	Number of Monthly Water Quality Reports Generated	12 Monthly Water Quality reports Generated by June 2020	12 Monthly Reports Generated	1 12 Monthly Reports Generated	1 3 water Quality Reports	1 3 water Quality Reports	Operations & Maintenance	Water Quality reports	
Resolving of Water Incidents reported / Registered	Percentage of registered Water incident resolved within '72 hours	Percentage of registered Water incident resolved within '72 hours	80% registered water incidents resolve within 72 hours by June 2020	90% of households with access water	90% of households with access water by June 2020	1 90% of households with access water	1 90% of households with access water	Operational	Quarterly Reports	

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Strategic Objective	Provision and implementation of sustainable basic services through development and maintenance of infrastructure											
	IDP Line	Item No.	Vote No.	KPA	Project Name	Key Performance indicator	Annual Targets	2018/2019 Baseline	Quarter	Quarterly Targets	Annual Budget	Portfolio of Evidence
		ITS 11			Resolving of Sanitation Incidents reported / Registered	Percentage of registered Sanitation incident resolved within 72 hours	90% registered Sanitation incidents resolve within 72 hours by June 2020	90% registered Sanitation incidents resolve within 72 hours	1	90% Sanitation incidents resolve within 72 hours		Quarterly Reports
		ITS 12			Construction of VIP Toilets (Rural Sanitation) in Utikyik, Disake, Malgopie, Ramokokastad, Bojating,	Number of VIP Toilets constructed(Rural Sanitation) in Utikyik, Disake, Malgopie, Ramokokastad, Bojating,	605 VIP Toilets constructed[Rural Sanitation] by June 2020	New	2	90% Sanitation incidents resolve within 72 hours	R11 039 436,00	Operations and maintenance
		ITS 13			Construction of VIP Toilets (Rural Sanitation)in Losmyjerie, Mabele A Podi, Mabeskraal ward23, Mabeskraal Ward 24, and Sandfontein	Number of VIP Toilets constructed(Rural Sanitation)in Losmyjerie, Mabele A Podi, Mabeskraal ward23, Mabeskraal Ward 24, and Sandfontein	860 VIP Toilets constructed[Rural Sanitation] by September 2020	New	3	90% Sanitation incidents resolve within 72 hours	R13 072 020,00	Quarterly reports; Happy Letters; Practical Completion Certificate
		ITS 14			Construction of high mast lights in Goedehoop (Ward 1) in Goedehoop, Sesobe, (Ward 1) in Goedehoop, Mothabe, Moruleng ward 9/32, and Jerome Sesobe, Mothabe, Moruleng ward 9/32, and Jerome	Number of high mast lights constructed in in Goedehoop (Ward 1) in Goedehoop, Sesobe, (Ward 1) in Goedehoop, Mothabe, Moruleng ward 9/32, and Jerome Sesobe, Mothabe, Moruleng ward 9/32, and Jerome	5 high mast lights constructed by June 2020	New	4	90% Sanitation incidents resolve within 72 hours	R2 490 640	Completion certificate

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Strategic Objective	Provision and implementation of sustainable basic services through development and maintenance of infrastructure							
	IDP Link	Project Name	Key Performance Indicator	Annual Targets	2018/2019 Baseline		Quarterly Targets	Annual Budget
Quarter					Target	Actual		
KPA	Item No.	Vote No.	ITS 15	ITS 16	ITS 17	ITS 18	Basic Service Delivery and Infrastructure Development	
Construction of high mast lights in Moruleng ward 32, Phadi, Greater Ledig, 32, Phadi, Greater Ledig, Losmyjerie, Ramokokastad, Khayakhlulu,		Number of high mast lights constructed in Moruleng ward 32, Phadi, Greater Ledig, Losmyjerie, Ramokokastad, Khayakhlulu,	36 high mast lights constructed by June 2020	New			1 Appointment of Service providers 2 Construction stage – Bases for 20 High Mast Lights constructed	R 15 527 226,00
Construction of kilometres of paved internal roads in Mabodisa,		Number of Kilometres of paved internal roads in Mabodisa,	3 Kilometres of paved internal roads in Mabodisa completed by June 2020	2Kms of Paved internal Roads			3 Construction stage – Bases for 36 High Mast Lights 4 Construction stage – 36 High Mast Lights installed	R14 000 000,00
Construction of kilometres of paved internal roads in Mmorogong ward 11		Number of Kilometres of paved internal roads in Mmorogong Ward 11	3 Kilometres of paved internal roads in Mmorogong Ward 11 completed by June 2020	2.1Kms of Paved Roads			1 Appointment of Service providers and Site Establishment 2 Box cutting and filling for 3Kms 3 Earthworks completed for 3Kms 4 Kerbing, Channelling and Paving completed for 3km	R14 000 000,00
Construction of kilometres of paved internal roads in Montsana		Number of Kilometres of paved internal roads in Montsana	3 Kilometres of paved internal roads in Montsana completed by June 2020	New			1 Appointment of Service providers and Site Establishment 2 Box cutting and filling for 3Kms 3 Earthworks completed for 3Kms 4 Kerbing, Channelling and Paving completed for 3km	R14 000 000,00

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Strategic Objective	Provision and implementation of sustainable basic services through development and maintenance of infrastructure							
	IDP Line	Project Name	Key Performance Indicator	Annual Targets	2018/2019 Baseline	Quarter	Annual Budget	Portfolio of Evidence
Vote No.	Item No.							
ITS 19	ITS 19	Construction of paved internal roads in Leruleng	Number of kilometres of paved internal roads in Leruleng	3 kilometres of paved internal roads in Leruleng completed by June 2020	New	1 Appointment of Service providers and Site Establishment	R14 000 000,00	Quarterly reports; Practical Completion Certificate
ITS 20	ITS 20	Greater Moruleng StormWater Management(Ward 9,32)	Planning; Design and construction of Phase 1 Greater Moruleng StormWater Management (Ward 9, 32) completed by June 2020	Planning; Design and construction of Phase 1 in adequate to cater for the entire affected area	Existing stormwater management (Ward 9, 32) completed by June 2020	1 Feasibilities and EIA carried out	R6 193 238,00	Feasibilities; Quarterly Report; Practical Completion Certificates
ITS 21	ITS 21	Construction of Ramokokastad Community Hall (Ward 12)	Number of Ramokokastad Community Hall (Ward 12) constructed	1 Ramokokastad Community Hall constructed by June 2020	Old Community Hall inhabitable	1 Appointment of Service providers	R6 000 000,00	Quarterly reports; Practical Completion Certificate
ITS 22	ITS 22	Construction of Siga Community Hall (Ward 3)	Number of Siga Community Halls (Ward 3) constructed	1 Siga Community Hall constructed by June 2020	New	1 Appointment of Service providers	R6 000 000,00	Quarterly reports; Practical Completion Certificate
ITS 23	ITS 23	Rehabilitation of Madikwe Landfill Site (Ward 19)	Percentage (%) Madikwe Landfill Site Phase 1 (Ward 19) rehabilitated –	60% of Madikwe Landfill Site Phase 1 rehabilitated by June 2020	Existing Landfill Site is non-compliant	1 License Approval by DWS and READ	R15 796 909,00	Completion Certificate

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Department		Community Services - Mr S. Kotsetsi									
Strategic Objective		Provision and implementation of sustainable basic services through development and maintenance of infrastructure									
KPI No.	KPI Link	RPI	Annual Target	2018/2019 Baseline	Quarter	Quarterly Targets	Budget			POE	
Unit Responsible		Public Safety, Transport & Disaster Management									
COMMSERV 1	COMMSERV 1	Developed Contingency Disaster Management Plan and approved by Council by June 2020	Developed Contingency Disaster Management Plan and approved by Council by June 2020	New	1	-	Operational	Council Resolution			
COMMSERV 2	COMMSERV 2	Developed Crime Prevention Plan and approved by Council	Developed Crime Prevention Plan and approved by Council by June 2020	New	2	-	Operational	Council Resolution			
COMMSERV 3	COMMSERV 3	Number of Peace and Stability Programmes Conducted	8 Peace and Stability Programmes Conducted by June 2020	New	3	Draft Crime Prevention Plan	Operational	Attendance Register and Report			
COMMSERV 4	COMMSERV 4	Percentage of disaster incidents attended within 48 hours of reporting	100% disaster incidents attended within 48 hours of reporting by June 2020	2018/2019 Disaster Incidents	4	Approved Crime Prevention Plan	Operational	Attendance Register and Report			
COMMSERV 5	COMMSERV 5	Number of disaster awareness campaigns conducted	4 disaster awareness campaigns conducted by June 2020	2018/2019 disaster awareness campaigns	1	100% turnaround time for attending to disaster incidents within 48 hours of reporting	Operational	Incident Register and Report			
COMMSERV 6	COMMSERV 6	Number of community based risk assessment conducted	4 community based risk assessment conducted by June 2020	2018/2019 community based risk assessment campaigns	2	100% turnaround time for attending to disaster incidents within 48 hours of reporting	Operational	Attendance Register and Report			
COMMSERV 7	COMMSERV 7	Number of road safety awareness campaigns conducted	12 road safety awareness campaigns conducted by June 2020	2018/2019 road safety awareness campaigns	3	100% turnaround time for attending to disaster incidents within 48 hours of reporting	Operational	Attendance Register and Report			

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KPI No.	KPI	Annual Target	2018/2019 Baseline	Quarter	Quarterly Targets				Budget	POE
					Environment, Parks and Waste Management					
		Rehabilitation of Madikwe Landfill Site (Ward 19)	Rehabilitation of Madikwe Landfill Site rehabilitated by June 2020	Rehabilitation of Mogwase Landfill Site Phase 3	1 Approval by DWS and READ	2 Appointment of Service providers	3 Construction stage - 20%	4 Construction stage - 60%	R15 796 909,00	Completion Certificate
	Percentage of households which have access to solid waste removal	100% of households which have access to solid waste removal by June 2019	2018/2019 Solid Waste Removal	1 100% of households which have access to solid waste removal	2 100% of households which have access to solid waste removal	3 100% of households which have access to solid waste removal	4 100% of households which have access to solid waste removal			Solid Waste Removal Report
	Number of safe and clean-up Municipality campaigns conducted	12 safe and clean-up Municipality campaigns conducted by June 2020		1 3 safe and clean-up Municipality campaigns conducted	2 3 safe and clean-up Municipality campaigns conducted	3 3 safe and clean-up Municipality campaigns conducted	4 3 safe and clean-up Municipality campaigns conducted	Operational	Attendance Register and Report	
	Number of reports on the operations and maintenance of Mogwase Landfill site	8 reports on the operations and maintenance of Mogwase and Madikwe Landfill site by June 2020	New	1 2 reports on the operations and maintenance of Mogwase and Madikwe Landfill site	2 2 reports on the operations and maintenance of Mogwase and Madikwe Landfill site	3 2 reports on the operations and maintenance of Mogwase and Madikwe Landfill site	4 2 reports on the operations and maintenance of Mogwase and Madikwe Landfill site	Operational	Operations Report	
	Number of Landfill site external environmental audits conducted in Mogwase and Madikwe	2 Landfill site external environmental audits conducted in Mogwase and Madikwe by June 2020	New	1 Landfill site external environmental audit conducted	2 Landfill site external environmental audit conducted	3 Landfill site external environmental audit conducted	4 Landfill site external environmental audit conducted	Operational	External Environmental Audit Report	
	Construction of Ramokokastad Community Halls (Ward 12)	Ramokokastad Community Hall constructed by June 2020		1 Appointment of Service providers	2 Construction stage - 20%	3 Construction stage - 85%	4 Project Completed	R6 000 000,00	Completion Certificate	

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KPI No.	KPI	KPI	Annual Target	2018/2019 Baseline	Quarter	Quarterly Targets		Budget	POE
						Municipal Buildings, Cemeteries & Recreational Facilities			
Unit Responsible	KPI	KPI	Annual Target	2018/2019 Baseline	Quarter	Target 1	Target 2	Budget	POE
COMMSERV 19	COMMSERV 18	COMMSERV 17	COMMSERV 16	COMMSERV 15	COMMSERV 14	1 report on Sports Programmes conducted by June 2020	1 report on Sports Programmes conducted	1 report on Sports Programmes conducted	Sports Programmes Reports
Number of reports on Sports Programmes conducted	Number of reports on Sports Programmes conducted	4 reports on Sports Programmes conducted by June 2020	4 reports on Sports Programmes conducted by June 2020	4 reports on Sports Programmes conducted by June 2020	1 report on Horticultural Programmes conducted	1 report on Horticultural Programmes conducted	1 report on Horticultural Programmes conducted	1 report on Horticultural Programmes conducted	Horticultural Programmes Reports
Number of Municipal Buildings & Facilities Renovated	Number of Municipal Buildings & Facilities Renovated	8 Municipal Buildings & Facilities Renovated by June 2020	6 municipal buildings and facilities	6 municipal buildings and facilities	2 Magalane community hall & Mogwase Zone 4 Park	2 1 report on Municipal Buildings & Facilities Repaired and Maintained	2 1 report on Municipal Buildings & Facilities Repaired and Maintained	2 1 report on Municipal Buildings & Facilities Repaired and Maintained	Maintenance Reports
Number of Cemeteries provided with fencing material	Number of Cemeteries provided with fencing material	5 Cemeteries provided with fencing material by June 2020	New	5 Cemeteries provided with fencing material by June 2020	1 SCM processes	1 Appointment of Service Provider	1 Appointment of Service Provider	1 Completion of the Project	Maintenance Reports
Basic Service Delivery and Infrastructure Development	Basic Service Delivery and Infrastructure Development	8 Library programmes conducted by June 2020	2018/2019 Library Programmes	8 Library programmes conducted by June 2020	1 2 Library programmes conducted	2 2 Library programmes conducted	3 2 Library programmes conducted	4 2 Library programmes conducted	Attendance Register and Report
Developed 2019/2020 library business plan and approved by MANCO	Developed 2019/2020 library business plan and approved by MANCO	Developed 2019/2020 library business plan and approved by MANCO by June 2020	2018/2019 Library Business Plan	Developed 2019/2020 library business plan and approved by MANCO by June 2020	1 Draft library business plan	2 Approved library plan	3 business plan approved	4 business plan approved	MANCO Minutes

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Department			Planning and Development - (Acting) Mr. D. Radiotana					
Strategic Objective			Efficient, Effective, Economic And Integrated Use Of Land					
KPI No.	KPI	KPA	Annual Target	2018/2019 Baseline	Quarter	Quarterly Targets	Budget	POE
Unit Responsible			Municipal Planning					
PD1	Developed Integrated Spatial Development Framework	Developed Integrated Spatial Development Framework by June 2020	New	1 2 3 4	- - - Approved Integrated Spatial Development Framework	- - - Approved Wall to Wall Land Use Scheme	Operational Operational Operational Municipal Managers Approval & Training of incumbents	Council Resolution Council Resolution Council Resolution Approval letter & Report & Attendance register Report & Attendance register Report & Attendance register Report & Attendance register
PD2	Developed Wall to Wall Land Use Scheme	Developed Wall to Wall Land Use Scheme by June 2020	New	1 2 3 4	- - - Approved Wall to Wall Land Use Scheme	- - - Data collection Workshop	Operational Operational Operational Data collection Workshop	Council Resolution Council Resolution Council Resolution Approval letter & Report & Attendance register Report & Attendance register Report & Attendance register Report & Attendance register
PD3	Spatial Data collection committee	An established Spatial data collection committee by June 2020	New	1 2 3 4	- - - Data collection workshop	- - - Data collection workshop	Operational Operational Operational Municipal Managers Approval	Draft document Draft document with comments Draft document with comments Municipal Managers Approval
PD4	MKLM Geographic Information System Strategy	A developed Municipal GIS Strategy by June 2020	New	1 2 3 4	- - - Final Draft & Adoption by Council	- - - Final Draft & Adoption by Council	Operational Operational Operational Final Draft & Adoption by Council	Draft document Draft document with comments Draft document with comments Council Resolution
PD5	Spa	Number of Ward Based Housing Needs Beneficiary Registers Compiled	34 Ward Based Housing Needs Beneficiary Registers Compiled by June 2020	New	1 2 3 4	8 Ward Based Housing Needs Beneficiary Registers Compiled 8 Ward Based Housing Needs Beneficiary Registers Compiled 9 Ward Based Housing Needs Beneficiary Registers Compiled 9 Ward Based Housing Needs Beneficiary Registers Compiled	Operational Operational Operational Housing Needs Register	Council Resolution Housing Needs Register

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KPI No.	KPI Link	KPI	Annual Target	2018/2019 Baseline	Quarter	Quarterly Targets		Budget	POE
						Human Settlement and Building Control			
PD6		Number of Housing Stakeholder Meetings Held	16 Housing Stakeholder Meetings Held by June 2020	2018/2019 Housing Stakeholder Meetings	1	4 Housing Stakeholder Meetings Held		Minutes & Attendance Register	
PD7		Percentage of Turnaround time for attending to Housing Inspections 72 Hours of request		New	2	4 Housing Stakeholder Meetings Held	Operational		
PD8		Percentage of Turnaround time for approval of Building Plans within 4 weeks of request		New	3	4 Housing Stakeholder Meetings Held	Operational	Housing Inspection Register	
PD9		Percentage of Turnaround time for issuing of non-compliance notices within 48 hours upon sighting		New	4	4 Housing Stakeholder Meetings Held	Operational	Council Resolution	

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CORPORATE SUPPORT SERVICES DEPARTMENT									
Strategic Objective To Promote Accountability, Efficiency And Professionalism Within The Organisation									
KPI No.	Vote No.	IDP Link	KPI	Key Performance Indicator	Annual Targets	2018/2019 Financial Year Performance (Baseline)	Quarterly Targets	Annual Budget	Portfolio of Evidence
Corp 1	Corp 2	Corp 3	Corp 4	Corp 5	Corp 6	1 Imbizo by June 2019	2018/19 Imbizo	1 2 3 Imbizo 4	Budget still to be confirmed
Number of Mayoral Imbizo held					141 community meetings held by June 202	130 meetings	1 34 meeting per quarter	Attendance registers, report and or minutes	Attendance registers, Imbizo report
Number of Community meetings held					4 events by June 2020	New	2 3 4	Operational	Operational
Number of the reports of Special Desk events held					6 functional council committee meetings by June 2020	6 functional council committee meetings	1 1 event 2 1 event 3 1 event 4 1 event	Agenda, Attendance register and minutes	Agenda, Attendance register and minutes
Number of functional Council committee meetings held					12 EXCO Meetings held by June 2020.	12 meeting	1 3 meetings 2 3 meetings 3 3 meetings 4 3 meetings	Operational	Operational
Development Records management Centralized					Records management to be centralised by June 2020	File plan	1 2 3 4 1 report	Records management report	Records management report

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CORPORATE SUPPORT SERVICES DEPARTMENT									
Strategic Objective		'To Promote Accountability, Efficiency And Professionalism Within The Organisation							
KPI No.	KPI	Key Performance indicator	Annual Targets	2018/2019 Financial Year Performance (Baseline)	Quarterly Targets	Annual Budget	Portfolio of Evidence		
Corp 7	Corp 8	Corp 9	Corp 10	Corp 11	Corp 12	Corp 13	Corp 14	Corp 15	Corp 16
		Communication strategy reviewed	Communication strategy reviewed by June 2020	2018/2019 Communication strategy	1 1 reviewed strategy				
		Number of News letters Published	4 newsletters published by June 2020	3 newsletters	2 1 newsletter 3 1 newsletter 4 1 newsletter				
		Percentage functionality of the call centre	100% functionality of the call centre by June 2020	100% Functionality	1 1 report 2 1 report 3 1 report 4 1 report				
		Employment Equity Plan developed and submitted to DoL	1 plan developed and submitted by June 2020	2018/19 Employment Equity Plan	1 EE plan 2 3 4				
		Employment Equity Report submitted to DoL	1 report submitted by January 2020	2018/19 Employment Equity Report	1 2 3 EE report 4				
		WSP submitted to the LG_SETA	WSP and ATR submitted by April 2020	2018/19 WSP submitted	1 2 3 WSP and ATR 4				

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Strategic Objective To Promote Accountability, Efficiency And Professionalism Within The Organisation						
KPI No.	KPI	Key Performance Indicator	Annual Targets	2018/2019 Financial Year Performance (Baseline)	Quarterly Targets	Annual Budget
Vote No.	IDP Link					Portfolio of Evidence
Corp 13	Corp 14	Corp 15	Corp 15	Corp 15	Corp 15	Operational
						Appointment letters
						Agenda, Attendance register and minutes
						Agenda, Attendance register and minute
						Copy of report
						Minutes, agenda , reports

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CORPORATE SUPPORT SERVICES DEPARTMENT							
Strategic Objective		To Promote Accountability, Efficiency And Professionalism Within The Organisation					
KPI No.	Vote No.	KPI	Key Performance Indicator	Annual Targets	2018/2019 Financial Year Performance (Baseline)	Quarterly Targets	Annual Budget
Corp 17			Percentage of fleet management budget spent	100% of fleet management budget spent by June 2020	New	1 25%of fleet management budget spent 2 25%of fleet management budget spent 3 25%of fleet management budget spent 4 25%of fleet management budget spent	Operational Quarterly expenditure reports
Corp 18			Number of the Transport & Fleet management reports	4 Transport & Fleet management reports by June 2020	4 reports	1 1 report 2 1 report 3 1 report 4 1 report	Operational Copies of reports
Corp 19			Percentage of ICT budget spent	100% of ICT budget spent by June 2020	100% budget spent	1 25% 2 25% 3 25% 4 25%	Operational Quarterly expenditure reports
Corp 20			Number of ICT reports	4 reports by June 2020	4 reports	1 1 report 2 1 report 3 1 report 4 1 report	Operational ICT report

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Strategic Objective		To Create An Enabling Environment For Social Development And Economic Growth					
Item number	Key Performance Indicator	Annual Targets	2019/2020 Baseline	Quarterly Targets	Annual Budget	Portfolio of Evidence	
LED 1	LED strategy reviewed and approved by council	LED strategy adopted by June 2020	2011 LED strategy	1 Development of Terms of Reference, specifications and submission to SCM 2 Procurement processes and appointment of a Service provider 3 Draft LED Strategy 4 Approval of strategy by Council	R 300 000	Close-out report and final LED Strategy document	
LED 2	Development of Arts and Culture Masterplan	Developed Arts and Culture Masterplan by end June 2020	Provincial & National policy guideline	1 Submission of specifications to SCM for tender advert 2 Procurement processes and appointment of a Service provider 3 Draft Arts and culture masterplan 4 Approval of the masterplan by Council	R 300 000	Close-out report and final masterplan	
LED 3	Development of Rural Development Commonage Policy	Developed Rural Development Commonage Policy by end June 2020	Rural Development Plan (National)	1 Stakeholder engagement 2 Draft Rural Development Commonage Policy 3 Approval of the Rural Development Commonage Policy by Council 4 Implementation of the policy		Commonage Policy / MOU / Lease agreements	
LED 4	Local Economic Development	33 Mogwase traders stalls in Mogwase formalised by June 2020	Feasibility study and approved plan	1 50% constructed 2 100% constructed 3	R 2 590 253	Completion certificate	
LED 5	Number of Jobs created through EPWP Projects and capital projects	1 031 Job opportunities created through EPWP by June 2020 and capital projects	57 Job opportunities created	1 72 Jobs 2 319 Jobs 3 320 Jobs 4 320 Jobs	R 1 600 000	Beneficiaries' list and contracts/ EPWP system reports	

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Strategic Objective		To Create An Enabling Environment For Social Development And Economic Growth									
Item number	Key Performance Indicator	Annual Targets	2019/2020 Baseline	Quarterly Targets				Annual Budget		Portfolio of Evidence	
LED 6	Number of jobs created through municipality's local economic development initiatives	1 114 Jobs created by June 2020	1 100 jobs	1	1 100 jobs created though CWP	2	10 jobs created (dam desilting)	3	External funding e.g. COGTA & OPEX & DRDLR	Beneficiaries' list and contracts / monthly reports	
LED 7	Number of farmers primary cooperatives established in support to Agri-park program	11 farmers institutions established by June 2020	10 farmers clusters established	4	1 Registration of 5 farmers' cooperatives.	2	2 Registration of 5 farmers' cooperatives.	3	Operational	Copy of cooperative registration certificate	
LED 8	Number of LED projects financially supported	10 local projects financially supported	10 projects	4	1 Development of specifications and Procurement processes	2	2 4 Implementation of projects' support	3	R 2 000 000 Fully comprehensive Report	4 4 Implementation of projects' support	
LED 9	Number of co-operative capacitated	10 Co-operatives by end June 2020	10 Co-operative	4	4 2 Monitoring and evaluation and handover	1	1 2 co-operatives	2	Operational	Full comprehensive report / attendance register	
LED 10	Number of SMEs capacitated	160 SMEs by end June 2020	60 SMEs capacitated	4	3 3 co-operatives	3	3 40 SMEs	4	Operational	Comprehensive report / attendance register	
LED 11	Number Stakeholders/ sectorial engagement facilitated	16 stakeholders engagement facilitated	8 meetings	4	4 40 SMEs	1	1 4 Agriculture, mining, tourism. Arts & culture	2	Operational	Comprehensive report / attendance register	
				3	3 4 Agriculture, mining, tourism. Arts & culture	4	4 Agriculture, mining, tourism. Arts & culture				

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Department				Office of the Municipal Manager - Mr. M Letsolo							
Strategic Objective				To Promote Accountability, Efficiency And Professionalism Within The Organisation							
KPI No.	KPI	KPI	Unit Responsible	Annual Target	2018/2019 Baseline	Quarter	Quarterly Targets	Budget	POE		
IDP Link	Votee No.	KPA	Unit Responsible	Annual Target	2018/2019 Baseline	Quarter	Quarterly Targets	Budget	POE		
PMS1	PMS2	PMS3	PMS4	Municipal Transformation And Organisational Development	Reviewed 2020/2021 institutional performance management framework and approved by Council	Approved performance management framework by May 2020	2018/2019 Performance Management framework	1 2 3 4	- - - Approved performance management framework	Operational	Council Resolution
				Developed 2018/2019 annual performance report and approved by Council	2018/2019 annual performance report approved by August 2019	2017/2018 annual performance report	1 2 3 4	Annual performance report - - -	Operational	Council Resolution	
				Developed 2018/2019 Annual report and approved by Council	Approved 2018/2019 annual report by January 2020	2017/2018 Annual Report	1 2 3	- - Approved 2018/2019 annual report	Operational	Council Resolution	
				Number of signed performance agreements by Municipal Manager and Section 56 employees	7 signed performance agreements by July 2019	6 signed 2018/2019 Performance Agreements	1 2 3 4	- - - 7 signed performance agreements	Operational	Copies of signed Performance Agreements	

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Department				Strategic Objective				To Create An Enabling Environment For Social Development And Economic Growth				IDP - Ms. B Moselane							
KPI No.	Vote No.	KPI Link	KPA	KPI		Annual Target	2018/2019 Baseline	Quarter	Quarterly Milestones		Budget	POE							
Unit Responsible				IDP 1				IDP 2				IDP 3				IDP 4			
				Developed 2020/2021 Draft IDP and approved by Council		Approved 2020/2021 Draft IDP by March 2020		2019/2020	1	2	-					Operational	Council Resolution		
				Reviewed 2020/2021 IDP developed and approved by Council		Approved 2020/2021 IDP by May 2020		2019/2020 Amended IDP	1	2	-					Operational	Council Resolution		
				Developed 2020/2021 IDP, PMS and Budget process plan and approved by Council		Approved process plan by August 2019		2018/2019 Approved Process Plan	1	2	-					Approved 2020/2021 IDP	Council Resolution		
				Number IDP public participation meetings convened		2 Number IDP public participation meetings convened by June 2020		2018/2019 IDP public participation meetings	1	2	IDP public participation					Attendance register and report			
				Number of IDP representative forums convened		4 IDP representative forums convened by June 2020		2018/2019 IDP representative forums	1	2	IDP representative forum					Agenda and Attendance register			
									3	3	IDP representative forum								
									4	4	IDP representative forum								

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Department		Strategic Objective		Annual Target		2018/2019 Baseline		Quarterly Milestones		Budget		POE	
KPI No.	IDP Link	KPI	KPA	Unit Responsible									
Legal 1	Updated 2019/2020 valuation roll approved by Council	Approved valuation roll for 2018/2019	New		1	-				Operational	Council Resolution		
Legal 2	Turnaround time for providing legal opinion on by-laws upon request	Legal opinion provided within 14 days of request by June 2020	Draft By-Law provided within 14 days		1	Legal opinion provided within 14 days of request	2	Legal opinion provided within 14 days of request	3	Legal opinion provided within 14 days of request	Operational	Legal opinion Register	
Legal 3	Turnaround time for development of service level agreements upon request	Service level agreement developed within 14 days of request by June 2020	Service level agreement developed within 14 days		1	Service level agreement developed within 14 days of request	2	Service level agreement developed within 14 days of request	3	Service level agreement developed within 14 days of request	Operational	Service level agreements register	
Legal 4	Turnaround time for providing legal opinion upon request	Legal opinion provided within 14 days of request by June 2020	Legal opinion provided within 14 days of request		1	Legal opinion provided within 14 days	2	Legal opinion provided within 14 days	3	Legal opinion provided within 14 days	Operational	Service level agreements register	

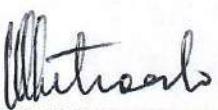
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INTERNAL AUDIT					
Department		Strategic Objective			
KPI No.	KPI Title	KPI	Annual Target	2018/2019 Baseline	Quarterly Milestones
Unit Responsible		POE			
IA 1	Reviewed 2019/2020 Internal audit charter approved by audit committee	Reviewed 2019/2020 Internal audit charter approved by September 2019	2018/2019 Internal audit charter	1 2019/2020 Internal audit charter	Operational Minutes of the Audit Committee and IA Charter
IA 2	Reviewed 2019/2020 Internal audit methodology Approved by audit committee	Reviewed 2019/2020 Internal audit methodology approved by September 2019	2018/2019 Internal audit methodology	1 2019/2020 Internal audit methodology	Operational Minutes of the Audit Committee and IA Methodology
IA 3	Revised 2019/2020 Risk Based Audit Plan (RBAP) approved by audit committee	Revised 2019/2020 Risk Based Audit Plan (RBAP) approved by September 2019	2018/2019 Risk Based Audit Plan	1 2019/2020 Risk Based Audit Plan approved	Operational Minutes of the Audit Committee and Risk Based Audit Plan
IA 4	Number of audit committee meetings held	4 audit committee meetings held by June 2020	4 audit committee meetings held	1 audit committee meeting held 2 audit committee meeting held 3 audit committee meeting held 4 audit committee meeting held	Operational Agenda, minutes and attendance register.

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SERVICE DELIVERY AND BUDGET IMPLEMENTATION PLAN FOR (SDBIP) FOR 2019/2020

Prepared By Municipal Manager

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MR MOKOPANE LETSOALO

28/6/2019
DATE

Approved By the Honourable Mayor

.....
CLLR RALESOLE DIALE

28.06.19.
DATE