

2024-2025
PERFORMANCE AGREEMENT



ACTING HEAD OF DEPARTMENT
COMMUNITY SERVICES

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WHEREBY IT IS AGREED AS FOLLOWS:

As made and entered into between

Moses Kotane Local Municipality herein represented by **Mr Mokopane Vaaltyn Letsoalo** in his capacity as the **Municipal Manager** (hereinafter referred to as the employer)

AND

Mr Noah Diale Moeng in his capacity as the Acting **HOD Community Services** for Moses Kotane Local Municipality (the "employee")

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1. INTRODUCTION

- 1.1 The municipality has entered into a performance agreement with the Employee as the acting HOU for Community services commencing **01 April 2025 ending 30 June 2025**.
- 1.2 Section 57(1) (b) of the Municipal Systems Act 32 of 2000 read with the Contract of Employment concluded between the parties, requires the parties to conclude an annual Performance Agreement in terms of section 57(2) (a) of the same act.
- 1.3 The parties wish to ensure that they are clear about the goals to be achieved, and secure the commitment of the Employee to a set of outcomes that will secure local government policy goals.
- 1.4 The parties wish to ensure that there is compliance with sections 57(4A), 57(4B) and 57(5) of the Systems Act.

2. PURPOSE OF THIS AGREEMENT

The purpose of this agreement is to –

- 2.1. Comply with the provisions of Section 57(1)(b), (4A), (4B) and (5) of the Systems Act as well as the Contract of Employment entered into between the parties;
- 2.2. Specify objectives and targets established for the Employee and to communicate to the Employee the employer's expectations of the Employee's performance expectations and accountabilities;
- 2.3. Specify accountabilities as set out in the Performance Plan (Annexure A);
- 2.4. Monitor and measure performance against set targeted outputs and establish a transparent and accountable working relationship;
- 2.5. Use the Performance Agreement and Performance Plan as the basis for assessing the sustainability of the employee for permanent employment and/or to assess whether the employee has met the performance expectations applicable to the job;
- 2.6. Appropriately reward the Employee in accordance with the employer's performance management policy in the event of outstanding performance: and
- 2.7. Give effect to the client's commitment to a performance-orientated relationship with the Employee in attaining equitable and improved service delivery through a performance management system

3. COMMENCEMENT AND DURATION

- 3.1. This agreement and the date of signature shall commence and shall in all respect be deemed to have commenced, with effect from 1st July 2024 and will remain in force until 30 June 2025 where after a new Performance Agreement, Performance Plan and Personal Development Plan shall be concluded between the parties for the next financial year or any portion thereof.
- 3.2. The parties will review the provisions of this Agreement during June each year. The parties will conclude a new Performance Agreement and Performance Plan that replaces this Agreement at least once a year by not later than the beginning of each successive financial year.
- 3.3. The payment of performance bonus is determined by the performance score obtained during the annual performance evaluation and subject to approval of the annual performance evaluation report by council.
- 3.4. Upon the termination of the Employee's contract of employment for any reason before the end of the financial year in question, the Employee shall be assessed on all the quarters completed whilst the

agreement was in force, and shall be entitled to a pro-rata bonus accordingly. The pro-rata payment shall be affected only after the performance evaluation has been completed and contemplated in section 8 (4B) of the Municipal System Amendment 44 of 2003 and the Performance Management System Policy adopted by Council.

- 3.5. The content of this agreement may be revised at any time during the above-mentioned period to determine the applicability of the matters agreed upon.
- 3.6. If at any time during the validity of this Agreement the work environment alters to (whether as a result of government or council decisions or otherwise) to the extent that the contents of this agreement are no longer appropriate, the contents shall immediately be revised.

4. PERFORMANCE OBJECTIVES

The performance plan (annexure A) set out-

- 4.1. The performance objectives and targets that must be met by the Employees; and the time frames within which those performance objectives and targets must be met.
- 4.2. The performance objectives and targets reflected in Annexure A are set by the Employer in consultation with the Employees and based on the Integrated Development Plan, Service Delivery and Budget Implementation Plan of the Client, and shall include key objectives; key performance indicators; target dates and weightings.
- 4.3. The key objectives describe the main tasks that need to be done. The key performance indicator provides the details of the evidence that must be provided to show that a key objective has been achieved. The target dates describe the time-framework in which the work must be achieved. The weightings show the relative importance of the key objective to each other.
- 4.4. The employee's performance will, in addition be measured in terms of contributions to goals and strategies set out in the Employer's Integrated Development Plan.

5. PERFORMANCE MANAGEMENT SYSTEM

- 5.1. The Employee agrees to participate in the performance management system that the Municipality adopts or introduces for the Employer, management and municipal staff of the Employer.
- 5.2. The Employee accepts that the purpose of the performance management system will be to provide a comprehensive system with specific performance standards to assist the Employer, management and municipal staff to perform to the standards required.
- 5.3. The Employer must consult the Employee about the specific performance standards that will be included in the performance management system as applicable to the Employee.
- 5.4. The Employee agrees to participate in the Performance Management System that the Client adopts.
- 5.5. The Employee undertakes to actively focus towards the promotion and implementation of the Key Performance Areas (KPA's) (Including special projects relevant to the employee's responsibilities) within the Local Government Framework.
- 5.6. The criteria upon which the performance of the Employee shall be assessed shall consist of two components, both of which shall be contained in the Performance Agreement. The Employee must be assessed against both components, with a weighting of 80:20 allocated to KPA and the Core Managerial Competencies [CMCs] respectively.
 - o Each area of assessment will be weighted and will contribute a pro rata to the total score.
 - o KPA's covering the main areas of work will account 80% and CMC's will account for 20% of the final assessment.

The Employee's assessment will be based on his/her performance in terms of the outputs/outcomes (performance indicators) identified as per attached Performance Plan (Annexure A) which are linked to the KPA's and will constitute 80% of the overall assessment result as per the weightings agreed to between the Client and Employee:

Key Performance Areas	Weighting %
KPA NO 1: Basic Service Delivery and Infrastructure Development	90%
KPA NO 2: Local Economic Development	
KPA NO 3: Municipal Financial Viability	
KPA NO 4: Municipal Transformation and Organizational Development	5%
KPA NO 5: Spatial Rationale – Development Planning	
KPA NO 6: Good Governance and Public Participation	5%
Total	100%

The CMCs will make up the other 20% of the Employee's assessment score. CMCs that are deemed to be most critical for the Employee's specific job should be selected from the list below as agreed to between the Client and Employee:

CORE COMPETENCY REQUIREMENTS FOR EMPLOYEES (CCR)		
Core Managerial and Occupational Competencies	√- (Indicate choice)	Weight
Core Managerial Competencies:		
Strategic Capability and Leadership		5%
Programme and Project Management		5%
Financial Management	Compulsory	5%
Change Management		4%
Knowledge Management		5%
Service Delivery Innovation		5%
Problem Solving and Analysis		4%
People Management and Empowerment	Compulsory	5%
Client Orientation and Customer Focus	Compulsory	5%
Communication		4%
Honesty and Integrity		5%
Core Occupational Competencies:		
Competence in Self-Management		5%
Interpretation of and implementation within the legislative and national policy frameworks		5%
Knowledge of developmental local government		5%
Knowledge of Performance Management and Reporting		5%
Knowledge of global and South African specific political, social and economic contexts		2%
Competence in policy conceptualization, analysis and implementation		5%
Knowledge of more than one functional municipal field / discipline		5%
Skills in Mediation		4%
Skills in Governance		4%

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CORE COMPETENCY REQUIREMENTS FOR EMPLOYEES (CCR)		
Core Managerial and Occupational Competencies	√- (Indicate choice)	Weight
Competence as required by other national line sector departments		4%
Exceptional and dynamic creativity to improve the functioning of the municipality		4%
Total percentage	-	100%

6. EVALUATING PERFORMANCE

6.1. The performance Plan (Annexure A) to this Agreement sets out

- the standards and procedures for evaluating the Employee's performance,
- and the intervals for the evaluation of the Employee's performance.

6.2. Despite the establishment of agreed intervals for evaluation, the client may in addition review the Employee's performance at any stage while the contract of employment remains in force.

6.3. Personal growth and development needs identified during any performance review discussion must be documented in a Personal Development Plan as well as actions agreed to and implementation must take place within set time frames.

6.4. The annual performance appraisal will involve:

- Assessment of the achievement of results as outlined in the performance plan;
- Each KPA should be assessed according to the extent to which the specified standards or performance indicators have been met and with due regard to ad hoc tasks that had to be performed under the KPA.
- An indicative rating on the five-point scale should be provided for each KPA.
- The applicable assessment rating calculator must then be used to add the scores and calculate a final KPA score.

6.3. Assessment of Core Competency Requirements (CCRs);

- Each CMC should be assessed according to the extent to which the specified standards have been met.
- An indicative rating on the five-point scale should be provided for each CMC. The applicable assessment rating calculator must then be used to add the scores and calculate a final CMC score.

6.4. Overall ratings

- An overall rating is calculated by using the applicable assessment-rating calculator. Such overall rating represents the outcome of the performance appraisal. The Assessment of the performance of the Employee will be based on the following rating scale for KPA's and CMCs:

Level	Terminology	Description	Rating				
			1	2	3	4	5
5	Outstanding performance	Performance far exceeds the standard expected of an employee this level. The appraisal indicates that the Employee has achieved above fully effective results against all performance criteria and indicators as specified in the PA and Performance plan and maintained this in all areas of responsibility throughout the year.					
	Performance significantly	Performance is significantly higher than the standard expected in the job. The appraisal indicates that the					

Handwritten signature/initials

Level	Terminology	Description	Rating				
			1	2	3	4	5
4	above expectations	Employee has achieved above fully effective results against more than half of the performance criteria and indicators and fully achieves all others throughout the year.					
3	Fully effective	Performance fully meets the standards expected in all areas of the job. The appraisal indicates that the Employee has fully achieved effective results against all significant performance criteria and indicators as specified in the PA and Performance Plan.					
2	Not fully effective	Performance is below the standard required for the job in key areas. Performance meets some of the standards expected for the job. The review/assessment indicates that the employee has achieved below fully effective results against more than half the key performance criteria and indicators as specified in the PA and Performance Plan					
1	Unacceptable performance	Performance does not meet the standard expected for the job. The review/assessment indicates that the employee has achieved almost all of the performance criteria and indicators as specified in the PA and Performance Plan. The employee has failed to demonstrate the commitment or ability to bring performance up to the level expected in the job despite management efforts to encourage improvement.					

6.4. For purposes of evaluating the annual performance of managers directly accountable to the municipal managers, an evaluation panel constituted of the following persons must be established-

- Municipal Manager
- Chairperson of the performance audit committee or the audit committee in the absence of a performance audit committee;
- ~~Member of the mayoral or executive committee or in respect of a plenary type municipality,~~ another member of council;
- Municipal Manager from another Municipality;

7. SCHEDULE FOR PERFORMANCE REVIEWS

7.1. The performance of each Employee in relation to his/her performance agreement shall be reviewed on the following periods with the understanding that reviews in the first and 3rd quarter may be verbal if performance is satisfactory

1st quarter : Not later than 3rd week of October
2nd quarter : 3rd week of January
3rd quarter : 2nd week of April
4th quarter : by 31 August

7.2. The Employer shall keep a record of the mid-year review and annual assessment meetings.

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- 7.3. Performance feedback shall be based on the client's assessment of the Employee's performance.
- 7.4. The Employer will be entitled to review and make reasonable changes to the provisions of Annexure "A" from time to time for operational reasons. The Employee must be fully consulted before any such change is made.
- 7.5. The Employer may amend the provisions of Annexure B whenever the performance management system is adopted, implemented and/or amended as the case may be in that case the Employee will be fully consulted before any such changes is made.
- 7.6. Records/results of quarterly, mid-year and annual assessment/reviews and changes made to the performance agreement as a result of such evaluations will be documented as form part of the Annual Performance Report

8. DEVELOPMENTAL REQUIREMENTS

The Personal Development Plan (PDP) for addressing developmental gaps is attached as Annexure B.

9. OBLIGATION OF THE CLIENT

The Client shall –

- 9.1. Create an enabling environment to facilitate effective performance by the employee;
- 9.2. Provide access to skills development and capacity building opportunities;
- 9.3. Work collaboratively with the Employee to solve problems and generate solutions to common problems that may impact on the performance of the Employee;
- 9.4. On the request of the Employee delegate such powers reasonably required by the Employee to enable him/her to meet the performance objectives and targets established in terms of this Agreement; and
- 9.5. Make available to the Employee such resource as the Employee may reasonably require from time to time to assist him/her to meet the performance objectives and targets established in terms of this Agreement.

10. CONSULTATION

10.1. The Employer agrees to consult the Employee timeously where the exercising of the powers will have amongst others –

- a direct effect on the performance of any of the Employee's functions;
- commit the employee to implement or to give effect to a decision made by the Client; and
- a substantial financial effect on the Client.

10.2. The Client agrees to inform the Employee of the outcome of any decisions taken pursuant to the exercise of powers contemplated in 10.1 above to enable the Employee to take any necessary action without delay.

11. MANAGEMENT OF EVALUATION OUTCOMES

- 11.1. The evaluation of the Employee's performance will form the basis for rewarding outstanding performance or correcting unacceptable performance.
- 11.2. After the annual performance evaluation in terms of this performance agreement has been completed, the performance bonus ranging from 5% to 14% of all-inclusive remuneration package may be paid to the Employee in recognition of outstanding performance.

- 11.3. In determining the performance bonus, of the relevant percentage will be based on the overall rating calculated by using the applicable assessment ratings calculator provided that;
- o a score of 130% to 149% will be awarded a performance bonus ranging between 5% to 9%; and
 - o a score of 150% and above will be awarded a performance bonus in range between 10% to 14%

The above-mentioned performance bonus will be awarded based on the following scheme;

Level of Performance	Description	Allocated Total Score	Bonus % of the total package
5	Outstanding performance	Above 150%	10-14%
4	Performance significantly above expectations	130-149%	5-9%
3	Fully effective (meets the standard)	100-129%	0%
2	Performance not fully effective	50-99%	
1	Unacceptable performance	1-49%	

11.4. The employee will be eligible for progression to the next higher remuneration package, within relevant remuneration band, after completion of at least twelve months' service at the current remuneration package on 30 June (end of financial year) subject to a fully assessment (performance meets the standards: 100% - 129%)

In the case of unacceptable performance, the Employer shall-

- o give notice to the Employee to attend a meeting with the Employer and the Employee will have the opportunity to satisfy the Employer of the measures being taken to ensure that the Employee's performance becomes satisfactory by a particular date.
- o Provide systematic remedial or development support to assist the employee to improve his or her performance; and
- o After appropriate performance counselling and having provided the necessary guidance and/or support as well as reasonable time for improvement in performance, the Employer may consider steps to terminate the contract of employment of the Employee on grounds of unfitness or incapacity to carry out this or her duties.

Nothing contained in this agreement in any way limit the right the of the Employer to terminate the Employee's contract of employment for any other breach by the Employee of his obligations to the Employer or any other valid reason in law.

12. DISPUTE RESOLUTION

12.1. If the Employee is dissatisfied with any decision or action of the Employer in terms of this Agreement, or where a dispute arises about the nature of this performance agreement, whether it relates to the key responsibilities, priorities, methods of assessment or as to the extent of which the Employee has achieved the performance objectives and targets established in terms of this Agreement;

12.2. The Employee may meet the Employer with a view to resolving the issue. The Employer will record the outcome of the meeting in writing.

12.3. In the event of the employee remains dissatisfied with the outcome of the meeting, the dispute shall be mediated by the Mayor within 30 days of receipts of a formal dispute from the Employee.

12.4. In the event that the meeting and mediation process contemplated in clause 12.1 above fails, dispute resolution mechanism or processes provided for in clause 19.3 of the contract of employment shall apply.

12.5. The outcome of any meetings and decisions of the employer, mediation or arbitration with regard to any dispute in terms of the performance agreement must form part of the report of the annual review to council.

13. GENERAL

- The contents of this agreement and the outcome of any review conducted in terms of Annexure A may be made available to the public by the Client.
- Nothing in this agreement diminishes the obligations, duties or accountabilities of the Employee in terms of his contract of employment, or the effects of existing or new regulations, circulars, policies, directives or other instruments.


THUS, SIGNED AT MOGWASE ON THIS.....^{01st} DAY OF JULY 2025



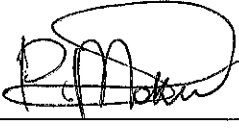
Acting HOD Community Service



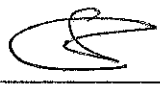
Municipal Manager



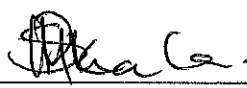
(1) Witness



(1) Witness



(2) Witness



(2) Witness

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ANNEXURE A: SERVICE DELIVERY TARGETS AND KEY PERFORMANCE INDICATORS

Moses Kotane Local Municipality 2024-2025 Revised Service Delivery and Budget Implementation Plan									
Key Performance Area No 1: Basic Service Delivery and Infrastructure Development									
Strategic Objectives: To develop and improve community infrastructure facilities, public safety, disaster emergencies and healthy environment (Community Services)									
Key Performance Indicator	2023-2024 Baseline	2024-2025 Annual Target	2024-2025 Quarterly Targets				2024-2025 Annual Budget	2024-2025 Budget Adjustment	Portfolio of Evidence
			1st Quarter	2nd Quarter	3rd Quarter	4th Quarter			
KPI 1 Number of municipal buildings (LED office, Vrede office and Mopyane zonal Office) renovated	2 Municipal building renovated	3 Municipal buildings (LED office, Vrede office and Mopyane zonal office) renovated by June 2025	N/A	N/A	N/A	3 Municipal buildings (LED office, Vrede office and Mopyane zonal office) renovated	Operational	Operational	Completion certificate
KPI 2 - Number of roadblocks conducted	4 Roadblocks conducted	4 Roadblocks conducted by June 2025.	1 Roadblock Conducted	1 Roadblock Conducted	1 Roadblock Conducted	1 Roadblock Conducted	Operational	Operational	Operational plan, reports and attendance register
KPI 3 – Percentage of households provided with access to solid waste removal (Madikwe and Mogwase)	100% of households provided with access to solid waste removal (Madikwe and Mogwase)	100% of households provided with access to solid waste removal (Madikwe and Mogwase) by 2025	100% of households provided with access to solid waste removal (Madikwe and Mogwase)	100% of households provided with access to solid waste removal (Madikwe and Mogwase)	100% of households provided with access to solid waste removal (Madikwe and Mogwase)	100% of households provided with access to solid waste removal (Madikwe and Mogwase)	Operational	Operational	Billing report and valuation roll,
KPI 4- Number of villages provided with access to solid and waste removal	107 villages provided with access to solid and waste removal	107 villages provided with access to solid and waste removal by 2025	107 villages provided with access to solid and waste	107 villages provided with access to solid and waste	107 villages provided with access to solid and waste	107 villages provided with access to solid and waste	Operational	Operational	Solid-Waste removal service reports and signed reports on confirmation of services by ward councilors or ward committee members.

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Moses Kotane Local Municipality 2024-2025 Revised Service Delivery and Budget Implementation Plan KPA 4: Municipal Transformation and Organizational Development									
Strategic Objective: To Promote Accountability, Efficiency and Professionalism Within the Organization									
Key Performance Indicator	2023-2024 Baseline	2024-2025 Annual Target	2024-2025 Quarterly Targets				2024-2025 Annual Budget	2024-2025 Adjusted Budget	Portfolio of Evidence
			1st Quarter	2nd Quarter	3rd Quarter	4th Quarter			
KPI 4 - Number of departmental meetings held	0	8 Departmental meetings held by June 2025	2 departmental meetings held	2 departmental meetings held	2 departmental meetings held	2 departmental meetings held	operational	operational	Minutes, agenda and attendance register
KPI 5- % of grievances resolved within 30 days of receipt	New	100 % of grievances resolved within 30 days of receipt by 30 June 2025	100% of grievances resolved within 30 days of receipt.	100% of grievances resolved within 30 days of receipt	100% of grievances resolved within 30 days of receipt	100% of grievances resolved within 30 days of receipt	Operational	Operational	Percentage of Internal Audit findings addressed
KPA 6: Good Governance and Public Participation									
Strategic Objective - To ensure ethical and transparent government that is responsive to community needs and encourage public participation									
KPI 6- Percentage of 2023-2024 post audit action plan (PAAP) implemented	New	100% of 2023-2024 post audit action plan (PAAP) implemented by June 2025			50% of 2023-2024 post audit action plan (PAAP) implemented	50% of 2023-2024 post audit action plan (PAAP) implemented	Operational	Operational	Quarterly progress reports and screen shots with summary of status of implementation
KPI 7- Percentage of Internal Audit findings addressed	New	100% of Internal Audit findings addressed by June 2025	100% of Internal Audit findings addressed	100% of Internal Audit findings addressed	100% of Internal Audit findings addressed	100% of Internal Audit findings addressed	Operational	Operational	Quarterly progress reports signed off by HOD and certified by IA

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Annexure B: PERSONAL DEVELOPMENT PLAN

DEVELOPMENTAL REQUIREMENTS

The aim of the Personal Development Plan (PDP) is to ensure that Employees are skilled to meet objectives as set out in the Performance Management Agreement for employees by legislation. Such career-path planning ensures competent employees for current and possible future positions. It is there to identify, priorities and implement training needs.

Legislative needs considered comes from the Municipal Systems Act Guidelines: Generic Senior Management Competency Framework and occupational competency profiles, Municipal Finance Management Competency Regulations, such as those developed by the National Treasury and other line sector departments legislated competency requirements needs to be taken into consideration during the PDP Process

2024/2025 Personal Development Plan Acting Director Community Services						
Skills/Performance Gap	Outcome Expected	Suggested Training/ Development Activities	Suggested Mode of delivery	Suggested Timeframes	Work opportunity created to practice skill/ Development Area	Support Person
None	None	None	None	None	None	None

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