2024/2025 PERFORMANCE AGREEMENT



MOSES KOTANE LOCAL MUNICIPALITY Planning and Development

M

No		Content	Page No
	1	Introduction	2
	2	Purpose of this agreement	2
	3	Commencement and Duration	3
	4	Performance Objectives	3
	5	Performance Management System	4
	6	Evaluation Performance	6
	7	Schedule of Performance Reviews	8
	8	Development Requirements	9
	9	Obligations of the Employer	9
	10	Consultations	9
	11	Management of Evaluation Outcome	9
	12	Dispute Resolution	10
	13	General	11
Anne	exur	e A-: Service delivery targets and Key	
perfo	orma	ance indicators	12
Anne	exur	e B -: Performance Development Plan	20



WHEREBY IT IS AGREED AS FOLLOWS:

As made and entered into between

Mr Mokopane Vaaltyn Letsoalo, in her capacity as the **Municipal Manager** of Moses Kotane Local Municipality (the employer)

AND

Mr Victor Mogorosi Mmope in his capacity as the Acting HOD Planning and Development for Moses Kotane Local Municipality (the "employee")

1.INTRODUCTION

- 1.1 The municipality has entered into a performance agreement with the Employee as the Acting HOD for Local Economic Development commencing **01 October 2024** ending **31 December 2024**
- 1.2 Section 57(1) (b) of the Municipal Systems Act 32 of 2000 read with the Contract of Employment concluded between the parties, requires the parties to conclude an annual Performance Agreement in terms of section 57(2) (a) of the same act.
- 1.3 The parties wish to ensure that they are clear about the goals to be achieved, and secure the commitment of the Employee to a set of outcomes that will secure local government policy goals.
- 1.4 The parties wish to ensure that there is compliance with sections 57(4A), 57(4B) and 57(5) of the Systems Act.

2.PURPOSE OF THIS AGREEMENT

The purpose of this agreement is to -

- 2.1 Comply with the provisions of Section 57(1)(b), (4A), (4B) and (5) of the Systems Act as well as the Contract of Employment entered into between the parties;
- 2.2 Specify objectives and targets established for the Employee and to communicate to the Employee the employer's expectations of the Employee's performance expectations and accountabilities;
- 2.3 Specify accountabilities as set out in the Performance Plan (Annexure A):
- 2.4 Monitor and measure performance against set targeted outputs and establish a transparent and accountable working relationship;
- 2.5 Use the Performance Agreement and Performance Plan as the basis for assessing the sustainability of the employee for permanent employment and/or



- to assess whether the employee has met the performance expectations applicable to the job;
- 2.6 Appropriately reward the Employee in accordance with the employer's performance management policy in the event of outstanding performance: and
- 2.7 Give effect to the client's commitment to a performance-orientated relationship with the Employee in attaining equitable and improved service delivery through a performance management system.

3. COMMENCEMENT AND DURATION

- 3.1 This agreement and the date of signature shall commence and shall in all respect be deemed to have commenced, with effect from 1 July 2024 and will remain in force until 30 June 2025 where after a new Performance Agreement, Performance Plan and Personal Development Plan shall be concluded between the parties for the next financial year or any portion thereof.
- 3.2 The parties will review the provisions of this Agreement during June each year. The parties will conclude a new Performance Agreement and Performance Plan that replaces this Agreement at least once a year by not later than the beginning of each successive financial year.
- 3.3 The payment of performance bonus is determined by the performance score obtained during the annual performance evaluation and subject to approval of the annual performance evaluation report by council.
- 3.4 Upon the termination of the Employee's contract of employment for any reason before the end of the financial year in question, the Employee shall be assessed on all the quarters completed whilst the agreement was in force, and shall be entitled to a pro-rata bonus accordingly. The pro-rata payment shall be effected only after the performance evaluation has been completed and contemplated in section 8 (4B) of the Municipal System Amendment 44 of 2003 and the Performance Management System Policy adopted by Council.
- 3.5The content of this agreement may be revised at any time during the abovementioned period to determine the applicability of the matters agreed upon.
- 3.6 If at any time during the validity of this Agreement the work environment alters to (whether as a result of government or council decisions or otherwise) to the extent that the contents of this agreement are no longer appropriate, the contents shall immediately be revised.

4.PERFORMANCE OBJECTIVES

- 4.1. The performance plan (annexure A) set out-
 - 4.1.1 The performance objectives and targets that must be met by the Employees; and
 - 4.1.2 The time frames within which those performance objectives and targets must be met

Julian

- 4.2. The performance objectives and targets reflected in Annexure A are set by the Employer in consultation with the Employees and based on the Integrated Development Plan, Service Delivery and Budget Implementation Plan of the Client, and shall include key objectives; key performance indicators; target dates and weightings.
- 4.3. The key objectives describe the main tasks that need to be done. The key performance indicator provides the details of the evidence that must be provided to show that a key objective has been achieved. The target dates describe the time-framework in which the work must be achieved. The weightings show the relative importance of the key objective to each other.
- 4.4. The employee's performance will, in addition be measured in terms of contributions to goals and strategies set out in the Employer's Integrated Development Plan.

5. PERFORMANCE MANAGEMENT SYSTEM

- 5.1. The Employee agrees to participate in the performance management system that the Municipality adopts or introduces for the Employer, management and municipal staff of the Employer.
- 5.2 The Employee accepts that the purpose of the performance management system will be to provide a comprehensive system with specific performance standards to assist the Employer, management and municipal staff to perform to the standards required.
- 5.3. The Employer must consult the Employee about the specific performance standards that will be included in the performance management system as applicable to the Employee.
- 5.4. The Employee agrees to participate in the Performance Management System that the Client adopts.
- 5.5The Employee undertakes to actively focus towards the promotion and implementation of the Key Performance Areas (KPA's) (Including special projects relevant to the employee's responsibilities) within the Local Government Framework.
- 5.6. The criteria upon which the performance of the Employee shall be assessed shall consist of two components, both of which shall be contained in the Performance Agreement. The Employee must be assessed against both components, with a weighting of 80:20 allocated to KPA and the Core Managerial Competencies [CMCs] respectively.
 - 5.6.1 Each area of assessment will be weighted and will contribute a pro rata to the total score.
 - 5.6.2 KPA's covering the main areas of work will account 80% and CMC's will account for 20% of the final assessment.

My

The Employee's assessment will be based on his/her performance in terms of the outputs/outcomes (performance indicators) identified as per attached Performance Plan (Annexure A) which are linked to the KPA's and will constitute 80% of the overall assessment result as per the weightings agreed to between the Client and Employee:

Key Performance Areas	Weighting
Institutional Transformation and Organisational Development	10
Basic Service Delivery and Development	
Financial Management	
Local Economic Development	
Good Governance and Public Participation	
Spatial Rationale	90
Total	100%

The CMCs will make up the other 20% of the Employee's assessment score. CMCs that are deemed to be most critical for the Employee's specific job should be selected from the list below as agreed to between the Client and Employee:

CORE COMPETENCY REQUIREMENTS FO	R EMPLOYEE	S (CCR)
Core Managerial and Occupational Competencies	√ (Indicate choice)	Weight
Core Managerial Competencies:		
Strategic Capability and Leadership		5
Programme and Project Management		5
Financial Management	Compulsory	5
Change Management		4
Knowledge Management		5
Service Delivery Innovation		5
Problem Solving and Analysis		4
People Management and Empowerment	Compulsory	5
Client Orientation and Customer Focus	Compulsory	5
Communication		4
Honesty and Integrity		5
Core Occupational Competencies:	120000	(1,000,000)
Competence in Self-Management		5
Interpretation of and implementation within		5
the legislative and national policy frameworks		
Knowledge of developmental local government		5
Knowledge of Performance Management and Reporting		5
Knowledge of global and South African specific political, social and economic contexts		2
Competence in policy conceptualisation, analysis and implementation		5



CORE COMPETENCY REQUIREMENTS FOR	R EMPLOYEE	S (CCR)
Core Managerial and Occupational Competencies	√ (Indicate choice)	Weight
Core Managerial Competencies:		A SAME OF THE SAME
Knowledge of more than one functional municipal field / discipline		5
Skills in Mediation		4
Skills in Governance		4
Competence as required by other national line sector departments		4
Exceptional and dynamic creativity to improve the functioning of the municipality		4
Total percentage	-	100%

6. EVALUATING PERFORMANCE

- 6.1. The performance Plan (Annexure A) to this Agreement sets out-
 - 6.1.1. The standards and procedures for evaluating the Employee's performance; and
 - 6.1.2. The intervals for the evaluation of the Employee's performance.
 - 6.2. Despite the establishment of agreed intervals for evaluation, the client may in addition review the Employee's performance at any stage while the contract of employment remains in force.
 - 6.3. Personal growth and development needs identified during any performance review discussion must be documented in a Personal Development Plan as well as actions agreed to and implementation must take place within set time frames.
 - 6.4. The annual performance appraisal will involve:
 - 6.4.1 Assessment of the achievement of results as outlined in the performance plan;
 - 6.4.1.1 Each KPA should be assessed according to the extent to which the specified standards or performance indicators have been met and with due regard to ad hoc tasks that had to be performed under the KPA.
 - 6.4.1.2 An indicative rating on the five-point scale should be provided for each KPA.
 - 6.4.1.3 The applicable assessment rating calculator must then be used to add the scores and calculate a final KPA score.
- 6.4.2. Assessment of Core Competency Requirements (CCRs);
 - 6.4.2.1 Each CMC should be assessed according to the extent to which the specified standards have been met.

My lim

6.4.2.2 An indicative rating on the five-point scale should be provided for each CMC. The applicable assessment rating calculator must then be used to add the scores and calculate a final CMC score.

6.4.3. Overall ratings

An overall rating is calculated by using the applicable assessment-rating calculator. Such overall rating represents the outcome of the performance appraisal. The Assessment of the performance of the Employee will be based on the following rating scale for KPA's and CMCs:

Leve	Tenninology	Description.	
5	Outstanding performance	Performance far exceeds the standard expected of an employee this level. The appraisal indicates that the Employee has achieved above fully effective results against all performance criteria and indicators as specified in the PA and Performance plan and maintained this in all areas of responsibility throughout the year.	
4	Performance significantly above expectations	Performance is significantly higher than the standard expected in the job. The appraisal indicates that the Employee has achieved above fully effective results against more than half of the performance criteria and indicators and fully achieves all others throughout the year.	
3	Fully effective	Performance fully meets the standards expected in all areas of the job. The appraisal indicates that the Employee has fully achieved effective results against all significant performance criteria and indicators as specified in the PA and Performance Plan.	
2	Not fully effective	Performance is below the standard required for the job in key areas. Performance meets some of the standards expected for the job. The review/assessment indicates that the employee has achieved below fully effective results against more than half the key performance criteria and indicators as specified in the PA and Performance Plan	
1	Unacceptable performance	Performance does not meet the standard expected for the job. The review/assessment indicates that the employee has achieved almost all of the performance criteria and indicators as specified in the PA and Performance Plan. The employee has failed to demonstrate the commitment or ability to bring	



Leve	Terminology	Description		Rati	ng	
1			1 2	3	4	5
		performance up to the level expected in the job despite management efforts to encourage improvement.				

- 6.5. For purposes of evaluating the annual performance of managers directly accountable to the municipal managers, an evaluation panel constituted of the following persons must be established
 - 6.5.1 The Mayor
 - 6.5.2 Chairperson of the audit committee;
 - 6.5.3 Member of the Executive committee; and
 - 6.5.4 Mayor or Municipal Manager from another Municipality
- 6.5.5 Ward Committee member as nominated by the mayor

7. SCHEDULE FOR PERFORMANCE REVIEWS

7.1. The performance of each Employee in relation to his/her performance agreement shall be reviewed on the following periods with the understanding that reviews in the first and 3rd quarter may be verbal if performance is satisfactory

First Qua	arter			Second week of October.	
Second	Quarter			Third week of January.	
Third Qu	ıarter			Second week of April.	
Fourth Review	Quarter	and	Annual	End of August.	

- 7.2The Employer shall keep a record of the mid-year review and annual assessment meetings.
- 7.3 Performance feedback shall be based on the client's assessment of the Employee's performance.
- 7.4 The Employer will be entitled to review and make reasonable changes to the provisions of Annexure "A" from time to time for operational reasons. The Employee must be fully consulted before any such change is made.
- 7.5The Employer may amend the provisions of Annexure B whenever the performance management system is adopted, implemented and/or amended as the case may be in that case the Employee will be fully consulted before any such changes is made.
- 7.6 Records/results of quarterly, mid-year and annual assessment/reviews and changes made to the performance agreement as a result of such evaluations will be documented as form part of the Annual Performance Report

8. DEVELOPMENTAL REQUIREMENTS

The Personal Development Pan (PDP) for addressing developmental gaps is attached as Annexure B.



9. OBLIGATION OF THE CLIENT

The Client shall -

- 9.1 Create an enabling environment to facilitate effective performance by the employee;
- 9.2 Provide access to skills development and capacity building opportunities;
- 9.3 Work collaboratively with the Employee to solve problems and generate solutions to common problems that may impact on the performance of the Employee;
- 9.4On the request of the Employee delegate such powers reasonably required by the Employee to enable him/her to meet the performance objectives and targets established in terms of this Agreement; and
- 9.5Make available to the Employee such resource as the Employee may reasonably require from time to time to assist him/her to meet the performance objectives and targets established in terms of this Agreement.

10. CONSULTATION

- 10.1 The Employer agrees to consult the Employee timeously where the exercising of the powers will have amongst others
 - 10.1.1 A direct effect on the performance of any of the Employee's functions:
 - 10.1.2 Commit the Employee to implement or to give effect to a decision made by the Client; and
 - 10.1.3 A substantial financial effect on the Client.
- 10.2The Client agrees to inform the Employee of the outcome of any decisions taken pursuant to the exercise of powers contemplated in 10.1 above to enable the Employee to take any necessary action without delay.

11. MANAGEMENT OF EVALUATION OUTCOMES

- 11.1 The evaluation of the Employee's performance will form the basis for rewarding outstanding performance or correcting unacceptable performance.
- 11.2 After the annual performance evaluation in terms of this performance agreement has been completed, the performance bonus ranging from 5% to 14% of all inclusive remuneration package may be paid to the Employee in recognition of outstanding performance.
- 11.3 In determining the performance bonus, of the relevant percentage will be based on the overall rating calculated by using the applicable assessment ratings calculator provided that;
- 11.3.1a score of 130% to 149% will be awarded a performance bonus ranging between 5% to 9%; and
- 11.3.2 a score of 150% and above will be awarded a performance bonus in range between 10% to 14%
- 11.4 The above-mentioned performance bonus will be awarded based on the following scheme;

my

Penjormance	Description	Total Score	Bonus % of The fold package
5	Outstanding performance	Above 150%	10-14%
4	Performance significantly above expectations	130-149%	5-9%
3	Fully effective (meets the standard)	100-129%	
2	Performance not fully effective	50-99%	0%
1	Unacceptable performance	1-49%	

- 11.5 The employee will be eligible for progression to the next higher remuneration package, within relevant remuneration band, after completion of at least twelve months' service at the current remuneration package on 30 June (end of financial year) subject to a fully assessment (performance meets the standards: 100% 129%)
- 11.6 . In the case of unacceptable performance, the Employer shall-
- 11.6.1 give notice to the Employee to attend a meeting with the Employer and the Employee will have the opportunity to satisfy the Employer of the measures being taken to ensure that the Employee's performance becomes satisfactory by a particular date.
- 11.6.2 Provide systematic remedial or development support to assist the employee to improve his or her performance; and
- 11.6.3 After appropriate performance counselling and having provided the necessary guidance and/or support as well as reasonable time for improvement in performance, the Employer may consider steps to terminate the contract of employment of the Employee on grounds of unfitness or incapacity to carry out this or her duties.
- 11.7 Nothing contained in this agreement in any way limit the right the of the Employer to terminate the Employee's contract of employment for any other breach by the Employee of his obligations to the Employee or any other valid reason in law.

12. DISPUTE RESOLUTION

- 12.1 if the Employee is dissatisfied with any decision or action of the Employer in terms of this Agreement, or where a dispute arises about the nature of this performance agreement, whether it relates to the key responsibilities, priorities, methods of assessment or as to the extent of which the Employee has achieved the performance objectives and targets established in terms of this Agreement;
 - 12.1.1 The Employee may meet the Employer with a view to resolving the issue.

 The Employer will record the outcome of the meeting in writing.
 - 12.1.2 In the event of the employee remains dissatisfied with the outcome of the meeting, the dispute shall be mediated by the Mayor within 30 days of receipts of a formal dispute from the Employee.

10

My

- 12.2 In the event that the meeting and mediation process contemplated in clause 12.1 above fails, dispute resolution mechanism or processes provided for in clause 19.3 of the contract of employment shall apply.
- 12.3The outcome of any meetings and decisions of the employer, mediation or arbitration with regard to any dispute in terms of the performance agreement must form part of the report of the annual review to council.

13. GENERAL

- 13.1 The contents of this agreement and the outcome of any review conducted in terms of Annexure A may be made available to the public by the Client.
- 13.2 Nothing in this agreement diminishes the obligations, duties or accountabilities of the Employee in terms of his contract of employment, or the effects of existing or new regulations, circulars, policies, directives or other instruments.

THUS SIGNED AT MOGWASE ON THIS	DAY OF October 2024
THUS SIGNED AT MOGWASE ON THIS Acting HOD Planning and Development (1) Witness	Municipal Manager (1) Witness
(2) Witness	(2) Witness

m

ANNEXURE A: SERVICE DELIVERY TARGETS AND KEY PERFORMANCE INDICATORS

			Mose Service Deliv	ery and	Moses Kotane Local Municipality Service Delivery and Budget Implementation Plan	an		
				2024/2	2024/2025 Financial Year			
TL SDBIP KPI Ref.	Key Performance indicator	Annual Targets 2024/2025	2023/2024 Baseline	2024/203 (Output)	2024/2025 Quarterly Targets (Output)	2024/2025 Annual Budget	Responsible Directorate	Portfolio of Evidence
			KPA5: Spatial	Develo	KPA5: Spatial Development Analysis and Rationale	ale		
Stra	tegic Objective: 7	To establish econo	mically, socially	y and e	Strategic Objective: To establish economically, socially and environmentally integrated sustainable land use and human settlements	ustainable land	use and humai	n settlements
KPI 1	% of Building	100% of building	100%	ğ	100% of building plans	Operational	PD	Approved building
	plans approved within 60 days	plans approved within 60 days of	Building Plans		approved within 60 days of request			plans
	of request	request by June	approved	Ø2	100% of building plans			
		6707	specified		approved within 60 days of request			
			period of time	Q3	100% of building plans			
			60 days		approved within 60 days of			
				9	100% of building plans			
				53	approved within 60 days of			,
					request			
KPI 2	% of Building	% of building	100% of	<u>م</u>	100% of building	Operational	PD	Inspection register
	inspections	inspections	puilding		inspections attended to		2	and sheets
	attended to	attended to	inspections		within 5 days of request			
	within 5 days of	within 5 days of	attended to	Q2	100% of building			
	request	request by June	within 24		inspections attended to			
		2025	hours		within 5 days of request			
				8	100% of building			
					inspections attended to			
					within 5 days of request			

			Mose	s Kot	Moses Kotane Local Municipality			
			Service Delive	ery an	Service Delivery and Budget Implementation Plan	an		
				2024/2	2024/2025 Financial Year			
TL SDBIP KPI Ref.	Key Performance indicator	Annual Targets 2024/2025	2023/2024 Baseline	2024/203 (Output)	2024/2025 Quarterly Targets (Output)	2024/2025 Annual Budget	Responsible Directorate	Portfolio of Evidence
			KPA5: Spatial	Devel	KPA5: Spatial Development Analysis and Rationale	ale		
Stra	itegic Objective: 7	ro establish econor	nically, socially	/ and	Strategic Objective: To establish economically, socially and environmentally integrated sustainable land use and human settlements	ustainable land	use and huma	n settlements
				Q	100% of building inspections attended to within 5 days of request			
KPI 3	Occupation certificate issued within 14	Occupation certificate issued within 14 days of	A total of 10 Occupational Certificates	٥	Occupation certificate issued within 14 days of request	Operational	PD	Copies of Certificates and Register
	days of request	request by June 2025	Issued	Q2	Occupation certificate issued within 14 days of request			
				Q 3	Occupation certificate			
					request			
				Q4	Occupation certificate			
					issued within 14 days of request			
KPI 4	Number of housing	4 housing	New	ğ	1 Housing stakeholders	Operational	PD	Minutes and
	stakeholder	meetings held by		Q2	1 Housing stakeholders			
	meetings held	June 2025		88	meeting held			
				6	1 Housing stakeholders			
				Q	1 Housing stakeholders			
KPI 5	Housing needs	Housing needs	New	ğ	2 Housing needs	Operational	PD	Internal Housing
	beneficiary	beneficiary		ř	beneficiary register		!	Needs Register &
	register	register compiled			compiled in 2 wards			Generated National

			Mose	s Kota	Moses Kotane Local Municipality			
			Service Delive	ery an	Service Delivery and Budget Implementation Plan	an		
				2024/2	2024/2025 Financial Year			
TL SDBIP KPI Ref.	Key Performance indicator	Annual Targets 2024/2025	2023/2024 Baseline	2024/202 (Output)	2024/2025 Quarterly Targets (Output)	2024/2025 Annual Budget	Responsible Directorate	Portfolio of Evidence
			KPA5: Spatial	Devel	: Spatial Development Analysis and Rationale	ale		
Str	ategic Objective: 7	ro establish econoi	mically, socially	and (Strategic Objective: To establish economically, socially and environmentally integrated sustainable land use and human settlements	ustainable land	use and humar	n settlements
	compiled in 8	in 8 wards by		Ø2	2 Housing needs			Housing Needs
	wards	June 2025			beneficiary register compiled in 2 wards			Register System Report
				03	2 Housing needs			
					beneficiary register			
					compiled in 2 wards			
				Q	2 Housing needs			
					beneficiary register			
y lox	% of	750/ of	Now	5	150/ of contractions	-0.50	6	of all all all all all all all all all al
2	contraventions	contraventions	A D	3	notices served	Operational	2	and contraventions
	notions served	potices served		ć	200/ of continuous			
	Horices served	hy line 2025		77	20% of contraventions			letter issued
		by Julie 2023			notices served			
				ဗ	20% of contraventions			
					nolices served			
				Q	20% of contraventions			
					nonces served			
KPI 7	% of land	75% of land	New	ğ	15% of land invasion	Operational	В	Land invasion
	invasion	invasion			complaints responded to			complaints register
	complaints	complaints			within 48 hours			and letter issued
	responded to	responded to		02	20% of land invasion			
	Within 46 hours	within 48 hours			complaints responded to			
		2000 0000 000			within 48 hours			
				8	20% of land invasion			
					complaints responded to			
					VIII. 1			

			Mose	s Kota	Moses Kotane Local Municipality			
			Service Delive	ery and	Service Delivery and Budget Implementation Plan	ın		
			2	024/2	2024/2025 Financial Year			
TL SDBIP KPI Ref.	Key Performance indicator	Annual Targets 2024/2025	2023/2024 Baseline	2024/202 (Output)	2024/2025 Quarterly Targets (Output)	2024/2025 Annual Budget	Responsible Directorate	Portfolio of Evidence
			KPA5: Spatial	Develo	KPA5: Spatial Development Analysis and Rationale	ale		
Stra	ategic Objective: "	To establish econor	mically, socially	and e	Strategic Objective: To establish economically, socially and environmentally integrated sustainable land use and human settlements	ustainable land	use and humar	ı settlements
				Q4	20% of land invasion			
					complaints responded to			
					within 48 hours			
KPI 8	Number of	4 Municipal	New	Q	1 Municipal Planning	Operational	PD	Report on MPT,
	Municipal	Planning			Tribunal sitting held			Minutes of the MPT
	Planning	Tribunal sitting		Q2	1 Municipal Planning			sitting held and
	i ribunai sittings	neld by June			Tribunal sitting held			attendance register
	neid	5055		0 3	1 Municipal Planning			
					Tribunal sitting held			
				Q 4	1 Municipal Planning			
					Tribunal sitting held			
KPI 9	Municipal	Municipal Spatial	New	ğ		Operational	PD	Council Resolution
	Spatial	Development		Q2				
	Framework	reviewed and		83	Inception Report			
	reviewed and	approved by		Q	Municipal Spatial			
	approved by	council by June			Development Framework			
	conncil;	2025			reviewed and approved by			
					Council			

No. Comparison					Moses Kotai	ne Local	Moses Kotane Local Municipality			
Strategic Objective: To Promote Accountability, Efficiency and Professionalism Within the Organization Processionalism Within the Organization				Se	rvice Delivery and	Budget	Implementation Plan			
Strategic Objective: To Promote Accountability, Efficiency and Organisational Development					2024/202	25 Finan	cial Year			
Strategic Objective: To Promote Accountability, Efficiency and Professionalism Within the Organization % of grievances 100 % of resolved within 30 days of receipt resolved within 30 receipt resolved within 30 receipt receipts 100% of grievances 30 June 2025 100% of grievances 100% of griev	Project No.		Key Performance indicator	Annual Targets 2024/2025	2023/2024 Baseline	2024/2	025 Quarterly Targets	2024/2025 Budget	Responsible Directorate	Portfolio of Evidence
Strategic Objective: To Promote Accountability, Efficiency and Professionalism Within the Organization % of grievances 100% of 100% of grievances resolved within 30 days of receipt rec				KPA 4: Mur		ation and	I Organisational Developme	ent		
resolved within 30 grievances days of receipt a resolved within 30 grievances days of receipt a resolved within 30 grievances as days of receipt a resolved within 30 days of receipt a re			Strategic C	Objective: To Promo	ote Accountability,	, Efficier	icy and Professionalism Wi	ithin the Organi	zation	
resolved within 30 grievances grievances days of receipt receipt agys of receipt days of receipt sof receipt agy of receipt agy of receipt rec		KPI 10	% of grievances	100 % of	100% of	o 1	100% of grievances	Operational	PD	Grievance forms,
days of receipt resolved within 30 days of feceipt days of receipt by 30 days of receipt. 30 June 2025 receipt. Q2 100% of grievances receipt receip			resolved within 30	grievances	grievances		resolved within 30 days of			grievance reports
days of receipt by 30 days of receipt			days of receipt	resolved within 30	resolved within		receipt			
30 June 2025 receipt resolved within 30 days of receipt A3 100% of grievances resolved within 30 days of receipt				days of receipt by	30 days of	Ø2	100% of grievances			
Comparison of the Parison of the P				30 June 2025	receipt.		resolved within 30 days of			
Management report attended to by June 2025 200% of grievances 100%							receipt			
Care Company Care						Q 3	100% of grievances			
PD							resolved within 30 days of		ě	
Number of A Internal Audit Internal Audit report attended to by June 2025 Q4 100% of grievances resolved within 30 days of receipt Q4 1 Internal Audit Management report attended to by June 2025 Q4 1 Internal Audit Addit Addit Addit report attended to by June 2025 Q4 1 Internal Audit Addit							receipt			
Number of 4 Internal Audit Internal Audit report attended to by June 2025 Poperational Audit report attended to by June 2025 Attended to atten						Q	100% of grievances			
PD							resolved within 30 days of			
Number of 4 Internal Audit Management report attended to Management report attended to by June 2025 Apperational Audit Management report attended to by June 2025 Apperational Audit Andit And							receipt			
4 Internal Audit Management report attended to Management report Management report Alternal Audit Management report Management report attended to A1 Internal Audit Management report attended to A4 1 Internal Audit Management report attended to A4 1 Internal Audit		KPI 11				ğ	1 Internal Audit	Operational	PD	4 IA Management
4 Internal Audit Management report Management report attended to by June 2025 Q4 1 Internal Audit Management report Attended to							Management report			report on pre-
4 Internal Audit Management report Management report Management report Teport attended to by June 2025 Attended to							attended to			determined
4 Internal Audit Management report attended to by June 2025						0 5	1 Internal Audit			objectives
Management New Q3 report attended to by June 2025			Number of	4 Internal Audit			Management report			
by June 2025			Internal Audit	Management			attended to			
by June 2025 Q4			Management	report attended to	AD 2	0 3	1 Internal Audit			
			report attended to	by June 2025			Management report			
							attended to			
Management report						Q4	1 Internal Audit			
					125		Management report			

				Moses Kotar	ne Local	Moses Kotane Local Municipality				
			Ser	Service Delivery and	Budget	Delivery and Budget Implementation Plan				1 022
				2024/202	25 Finan	2024/2025 Financial Year				1000
Project T No. S K	TL SDBIP KPI Ref.	Key Performance indicator	Annual Targets 2024/2025	2023/2024 Baseline	2024/2	2024/2025 Quarterly Targets	2024/2025 Budget	Responsible Directorate	Portfolio of Evidence	
			KPA 4: Municipal	icipal Transforma	tion and	I Transformation and Organisational Development	ent			3 16-21
		Strategic (Objective: To Promo	te Accountability,	Efficien	Strategic Objective: To Promote Accountability, Efficiency and Professionalism Within the Organization	ithin the Organi	ization		E COLUMN
7	KPI 12				8	3 reports on AGs queries attended to	Operational	PD	Expenditure Reports	<u> </u>
		Number of reports	12 reports on AGs	a con	Q2	3 reports on AGs queries attended to				
		attended to	to by June 2025		0 3	3 reports on AGs queries attended to		ii .		
					Q4	3 reports on AGs queries attended to				
Σ.	KPI 13				2	3 departmental meetings held	Operational	PD	Minutes, agenda and attendance	T
		Number	12 departmental		Q2	3 departmental meetings held			register	
		meetings held	June 2025	A D	Q 3	3 departmental meetings held				
					Ø4	3 departmental meetings				

Annexure B: PERSONAL DEVELOPMENT PLAN

DEVELOPMENTAL REQUIREMENTS

Performance Management Agreement for employees by legislation. Such career-path planning ensures competent employees for The aim of the Personal Development Plan (PDP) is to ensure that Employees are skilled to meet objectives as set out in the current and possible future positions. It is there to identify, prioritise and implement training needs.

Framework and occupational competency profiles, Municipal Finance Management Competency Regulations, such as those developed by the National Treasury and other line sector departments legislated competency requirements needs to be taken into Legislative needs considered comes from the Municipal Systems Act Guidelines: Generic Senior Management Competency consideration during the PDP Process

	Support Person	None
	Workopportunily created fe practice skill/ DevelopmentArea	None
2024/2025 Personal Development Plan Acting HOD Planning and Development	Suggested Time Lances	None
2024/2025 Pe Acting HOD P	Speggested Mode of a delivery	None
	Suggested = Training/F Development	None
	Outcorne Expected	None
	Skirs/Performance Gap / Transfer	None

