



**SERVICE DELIVERY AND BUDGET IMPLEMENTATION
PLAN
2023/2024 FINANCIAL YEAR**

2023/2024 Service Delivery and Budget Implementation Plan

Prepared by the Municipal Manager

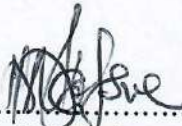


.....
Mr MV Letsoalo

20 June 2023

.....
Date

Approved by the Honorable Mayor



.....
Cllr Nketu Nkotsoe

20 JUNE 2023

.....
Date

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1. Introduction

The development, implementation and monitoring of a Service Delivery and Budget Implementation Plan (SDBIP) is required by the Municipal Finance Management Act No.56 of 2003 (MFMA). In terms of MFMA Circular 13, "the SDBIP gives effect to the Integrated Development Plan (IDP) and Budget of the municipality and its implementation will be possible if the IDP and Budget are fully aligned with each other, as required by the MFMA."

The SDBIP provides the basis for measuring performance in service delivery against quarterly targets and implementing the budget in line with monthly projections. Circular 13 states "the SDBIP provides the vital link between the Mayor, Council (Legislature) and the Administration. It further facilitates the process of holding management accountable for its performance.

2. Legislation

Section 53(1) (c) (ii) of the Municipal Finance Management (MFMA) requires the Mayor to approve the SDBIP within 28 days after the approval of the budget. Section 53(3)(a) further requires that the Mayor must ensure that the revenue and expenditure projections for each month and the service delivery targets and performance indicators as set out in the SDBIP are made public within 14 days after the approval of the SDBIP. MFMA circular 13 provides guidance and assistance to municipalities in the preparation of the Service Delivery and Budget Implementation as required by the MFMA.

3. Methodology and Content

The National Treasury in providing guidelines for the preparation of the SDBIP also provides directives that are clear with respect to the contents and methodology in developing a credible and objective driven SDBIP. As a starting point, the IDP objectives must be quantified and be used to develop a set of key performance indicators and target sets must serve as monitoring tool for service delivery.

4. Municipal Vision, Mission and Values

Vision Statement

A caring municipality underpinned by minerals, agricultural and eco-tourism economy for the advancement of sustainable services to our communities

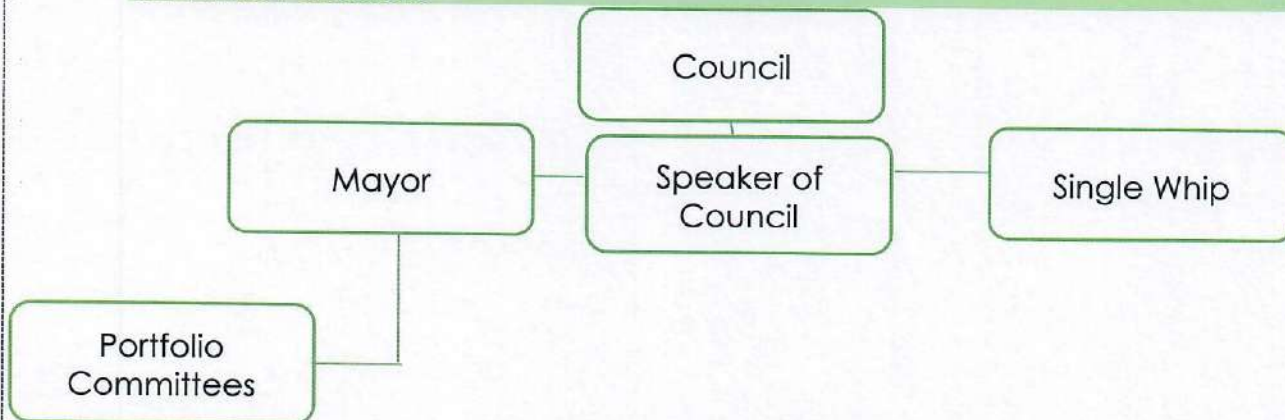
Mission Statement

To be driven by skilled human capital, conducting high work and service standards incorporating our natural resources to achieve inclusive quality of life for our communities.

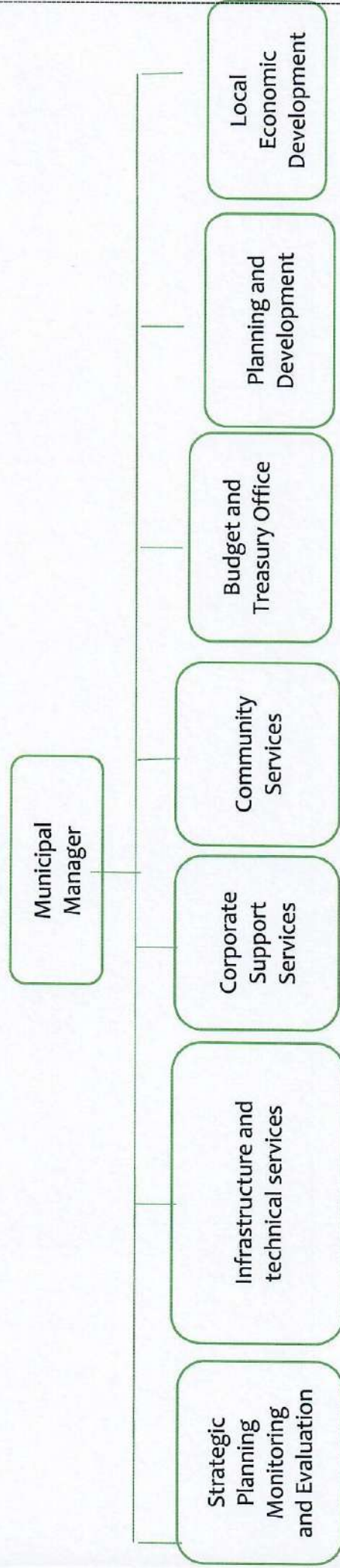
Values

Integrity | Honesty | Transparency | Accountability | Excellence | Human Dignity

5. Political structure



6. Administrative Structure



NW375 Moses Kotane - Supporting Table SA3 Supporting detail to 'Budgeted Financial Position'

Description	Ref	2019/20	2020/21	2021/22	Current Year 2022/23			2023/24 Medium Term Revenue & Expenditure Framework			
		Audited Outcome	Audited Outcome	Audited Outcome	Original Budget	Adjusted Budget	Full Year Forecast	Pre-audit outcome	Budget Year 2023/24	Budget Year +1 2024/25	Budget Year +2 2025/26
R thousand											
ASSETS											
Trade and other receivables from exchange transactions											
Electricity											
Water		728 272	918 587	1 140 119	244 522	244 522	244 522	1 302 677	965 716	1 016 570	1 075 030
Waste		92 892	108 579	124 906	124 582	124 582	124 582	142 852	130 066	130 006	(1 337)
Waste Water		18 231	20 566	24 223	27 625	27 625	27 625	26 416	27 918	27 938	462
Other trade receivables from exchange transactions		(4 360)	(4 703)	(4 680)	(6 323)	(6 323)	(6 323)	(4 555)	(6 578)	(6 578)	-
Gross: Trade and other receivables from exchange transactions		835 035	1 043 029	1 284 569	390 406	390 406	390 406	1 467 390	1 117 120	1 167 936	1 074 155
Less: Impairment for debt		(805 158)	(990 038)	(1 223 147)	(1 006 571)	(1 006 571)	(1 006 571)	(1 354 266)	(1 050 860)	(1 095 226)	(994 421)
Impairment for Electricity											
Impairment for Water		(695 704)	(862 405)	(1 076 792)	(862 405)	(862 405)	(862 405)	(1 190 619)	(900 351)	(944 468)	(988 858)
Impairment for Waste		(92 796)	(108 326)	(124 778)	(120 000)	(120 000)	(120 000)	(137 238)	(125 280)	(125 280)	-
Impairment for Waste Water		(16 658)	(18 705)	(21 128)	(23 556)	(23 556)	(23 556)	(25 733)	(24 592)	(24 840)	(5 562)
Impairment for other trade receivalbes from exchange transactions		-	(602)	(450)	(610)	(610)	(610)	(676)	(637)	(637)	-
Total net Trade and other receivables from Exchange Transactions		29 877	52 991	61 422	(616 165)	(616 165)	(616 165)	113 124	66 260	72 710	79 735
Receivables from non-exchange transactions											
Property rates		25 089	69 608	93 213	789 960	789 960	789 960	268 519	126 367	132 817	142 667
Less: Impairment of Property rates		-	(30 933)	(104 296)	(61 058)	(61 058)	(61 058)	(130 610)	(63 745)	(63 745)	(66 741)
Net Property rates		25 089	38 675	(11 083)	728 902	728 902	728 902	137 909	62 623	69 073	75 926
Other receivables from non-exchange transactions		13 213	12 760	13 511	7 200	7 200	7 200	13 396	7 396	7 396	7 744
Impairment for other receivalbes from non-exchange transactions		(15 302)	(13 672)	(15 418)	(6 043)	(6 043)	(6 043)	(15 418)	(3 758)	(3 758)	(3 935)
Net other receivables from non-exchange transactions		(2 089)	(912)	(1 908)	1 157	1 157	1 157	(2 022)	3 638	3 638	3 809
Total net Receivables from non-exchange transactions		23 000	37 763	(12 991)	730 059	730 059	730 059	135 887	66 260	72 710	79 735
Inventory											

Agricultural									
Opening Balance	-	-	-	-	-	-	-	-	-
Acquisitions	-	-	-	-	-	-	-	-	-
Issues	-	-	-	-	-	-	-	-	-
Adjustments	-	-	-	-	-	-	-	-	-
Write-offs	-	-	-	-	-	-	-	-	-
Closing balance - Agricultural	-	-	-	-	-	-	-	-	-
Consumables									
Standard Rated	-	-	-	-	-	-	-	-	-
Opening Balance	11 679	9 701	11 443	13 879	13 879	13 879	13 879	10 981	16 410
Acquisitions	1 423	5 082	7 398	5 887	5 887	5 887	8 941	20 155	22 136
Issues	(3 139)	(2 830)	(4 904)	(8 785)	(8 785)	(8 785)	(4 809)	(20 155)	(22 136)
Adjustments	879	-	0	-	-	-	-	2 333	3 319
Write-offs	(1 142)	(509)	(57)	-	-	-	-	-	-
Closing balance - Consumables	9 701	11 443	13 879	10 981	10 981	10 981	18 011	13 314	19 729
Standard Rated	-	-	-	-	-	-	-	-	-
Zero Rated	-	-	-	-	-	-	-	-	-
Opening Balance	-	-	-	-	-	-	-	-	-
Acquisitions	-	-	-	-	-	-	-	-	-
Issues	-	-	-	-	-	-	-	-	-
Adjustments	-	-	-	-	-	-	-	-	-
Write-offs	-	-	-	-	-	-	-	-	-
Closing balance - Consumables Zero	-	-	-	-	-	-	-	-	-
Rated	-	-	-	-	-	-	-	-	-
Finished Goods									
Opening Balance	-	-	-	-	-	-	-	-	-
Acquisitions	-	-	-	-	-	-	-	-	-
Issues	-	-	-	-	-	-	-	-	-
Adjustments	-	-	-	-	-	-	-	-	-
Write-offs	-	-	-	-	-	-	-	-	-
Closing balance - Finished Goods	-	-	-	-	-	-	-	-	-
Materials and Supplies									
Opening Balance	-	-	-	-	-	-	-	-	-
Acquisitions	-	-	-	-	-	-	-	-	-
Issues	-	-	-	-	-	-	-	-	-
Adjustments	-	-	-	-	-	-	-	-	-
Write-offs	-	-	-	-	-	-	-	-	-
Closing balance - Materials and Supplies	-	-	-	-	-	-	-	-	-

[illegible]

Total Property, plant and equipment (PPE)	2	2 919 291	2 943 160	2 953 246	3 340 001	3 351 568	3 351 568	3 351 568	3 008 778	3 452 125	3 700 274	3 958 049
LIABILITIES												
Current liabilities - Financial liabilities												
Short term loans (other than bank overdraft)		-	-	-	-	-	-	-	-	-	-	-
Current portion of long-term liabilities		35 988	22 699	14 629	25 864	25 864	25 864	25 864	11 204	12 820	13 027	13 510
Total Current liabilities - Financial liabilities		35 988	22 699	14 629	25 864	25 864	25 864	25 864	11 204	12 820	13 027	13 510
Trade and other payables from exchange transactions												
Trade and other payables from exchange transactions	5	215 216	388 274	190 097	57 056	57 056	57 056	57 056	135 485	177 266	182 796	(57 221)
Other trade payables from exchange transactions												
Trade payables from Non-exchange transactions: Unspent conditional Grants		42 148	27 327	12 544	153 611	153 611	153 611	153 611	105 927	-	-	-
Trade payables from Non-exchange transactions: Other												
VAT		45 444	62 733	88 823	-	-	-	-	111 612	-	-	-
Total Trade and other payables from exchange transactions	2	302 808	458 334	291 463	210 667	210 667	210 667	210 667	353 026	177 266	182 796	(57 221)
Non current liabilities - Financial liabilities												
Borrowing	4	-	-	-	-	-	-	-	9 087	33 895	20 868	7 358
Other financial liabilities												
Total Non current liabilities - Financial liabilities		-	-	-	-	-	-	-	9 087	33 895	20 868	7 358
Provisions												
Retirement benefits												
Refuse landfill site rehabilitation		15 193	20 881	19 171	21 281	21 281	21 281	21 281	19 721	22 217	24 354	25 498
Other		15 533	15 533	15 533	15 533	15 533	15 533	15 533	15 533	16 216	17 284	18 096
Total Provisions		30 726	36 413	34 703	36 813	36 813	36 813	36 813	35 253	38 433	41 638	43 595
CHANGES IN NET ASSETS												
Accumulated surplus/(deficit)												
Accumulated surplus/(deficit) - opening balance		3 256 365	2 874 893	3 017 853	3 017 853	3 017 853	3 017 853	3 017 853	3 011 253	3 150 639	3 292 418	-
GRAP adjustments		5 106	-	-	-	-	-	-	-	-	-	-
Restated balance		3 261 471	2 874 893	3 017 853	3 017 853	3 017 853	3 017 853	3 017 853	3 011 253	3 150 639	3 292 418	-
Surplus/(Deficit)		104 342	262 138	123 150	147 754	161 521	161 521	161 521	303 133	101 967	137 888	123 463
Transfers to/from Reserves		-	-	-	(264 051)	(269 594)	(269 594)	(269 594)	-	331 413	385 222	4 529 970
Depreciation offsets		-	-	-	-	-	-	-	-	-	-	-

NW375 Moses Kotane - Supporting Table SA4 Reconciliation of IDP strategic objectives and budget (revenue)

Strategic Objective	Goal	Goal Code	Ref	2019/20	2020/21	2021/22	Current Year 2022/23			2023/24 Medium Term Revenue & Expenditure Framework		
				Audited Outcome	Audited Outcome	Audited Outcome	Original Budget	Adjusted Budget	Full Year Forecast	Budget Year 2023/24	Budget Year +1 2024/25	Budget Year +2 2025/26
R thousand												
BASIC SERVICES AND INFRASTRUCTURE				348 537	394 893	453 743	488 804	495 973	495 973	509 595	540 175	550 406
LOCAL ECONOMIC DEVELOPMENT				134	114	72	100	100	100	-	-	-
GOOD GOVERNANCE AND COMMUNITY PARTICIPATION				1 559	5 905	5 699	20 422	20 422	20 422	22 852	22 669	22 901
FINANCIAL VIABILITY				480 029	546 143	470 779	492 839	492 222	492 222	544 438	576 637	592 388
MUNICIPAL TRANSFORMATION AND INSTITUTIONAL DEVELOPMENT				640	292	437	600	600	600	600	600	600
Allocations to other priorities												
Total Revenue (excluding capital transfers and contributions)				830 899	947 347	930 729	1 002 765	1 009 317	1 009 317	1 077 484	1 140 080	1 166 296

NW375 Moses Kotane - Supporting Table SA25 Budgeted monthly revenue and expenditure

Description	Ref	Budget Year 2023/24												Medium Term Revenue and Expenditure Framework			
		July	August	Sept.	October	November	December	January	February	March	April	May	June	Budget Year 2023/24	Budget Year +1 2024/25	Budget Year +2 2025/26	
Revenue																	
Exchange Revenue																	
Service charges - Electricity		(0)	(0)	(0)	(0)	(0)	(0)	(0)	(0)	(0)	(0)	(0)	0	-	-	-	
Service charges - Water		18 543	18 543	18 543	18 543	18 543	543	543	543	18 543	543	543	543	222 520	233 424	244 394	
Service charges - Waste Water Management		503	503	503	503	503	503	503	503	503	503	503	503	336	332	630	
Service charges - Waste Management		1 023	1 023	1 023	1 023	1 023	23	23	23	1 023	23	23	23	12 277	12 878	13 483	
Sale of Goods and Rendering of Services		43	43	43	43	43	43	43	43	43	43	43	43	520	545	571	
Agency services														-	-	-	
Interest														-	-	-	
Interest earned from Receivables		5 053	5 053	5 053	5 053	5 053	53	53	53	5 053	53	53	53	60 636	63 607	66 597	
Interest earned from Current and Non Current Assets		521	521	521	521	521	521	521	521	521	521	521	521	251	582	931	
Dividends		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Rent on Land														-	-	-	
Rental from Fixed Assets		16	16	16	16	16	16	16	16	16	16	16	16	188	197	206	
Licence and permits		167	167	167	167	167	167	167	167	167	167	167	167	2 000	2 090	184	
Operational Revenue		100	100	100	100	100	100	100	100	100	100	100	100	205	235	294	
Non-Exchange Revenue																	
Property rates		12 877	12 877	12 877	12 877	12 877	877	877	877	12 877	877	877	877	154 525	162 096	169 714	
Surcharges and Taxes														-	-	-	
Fines, penalties and forfeits		167	167	167	167	167	167	167	167	167	167	167	167	2 000	2 090	184	
Licences or permits														-	-	-	
Transfer and subsidies - Operational		48 480	48 480	48 480	48 480	48 480	48	48	48	48 480	48	48	48	581 763	620 091	621 835	

NW375 Moses Kotane - Supporting Table SA26 Budgeted monthly revenue and expenditure
(municipal vote)

Description R thousand	Ref	Budget Year 2023/24												Medium Term Revenue and Expenditure Framework		
		July	August	Sept.	October	November	December	January	February	March	April	May	June	Budget Year 2023/24	Budget Year +1 2024/25	Budget Year +2 2025/26
Revenue by Vote																
Vote 01 - Municipal Council		1 904	904	904	1 904	1 904	904	1 904	1 904	1 904	1 904	904	1 904	852	22 669	22 901
Vote 02 - Office Of The Accounting Officer		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Vote 03 - Budget And Treasury Office		45 370	370	370	45 370	45 370	370	45 370	45 370	45 370	45 370	370	45 370	438	576 637	592 388
Vote 04 - Corporate Services		50	50	50	50	50	50	50	50	50	50	50	50	600	600	600
Vote 05 - Community Services		9 150	150	150	9 150	9 150	150	9 150	9 150	9 150	9 150	150	9 150	800	130 392	137 018
Vote 06 - Planning & Development		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Vote 07 - Infrastructure & Technical Services		53 053	053	053	53 053	53 053	053	53 053	53 053	53 053	53 053	053	53 053	636	679 741	695 800
Total Revenue by Vote		109 527	527	109 527	109 527	109 527	109 527	109 527	109 527	109 527	109 527	527	109 527	1 314 325	1 410 038	1 448 708
Expenditure by Vote to be appropriated																
Vote 01 - Municipal Council		7 287	287	287	7 287	7 287	287	7 287	7 287	7 287	7 287	287	7 287	446	90 019	94 317
Vote 02 - Office Of The Accounting Officer		1 968	968	968	1 968	1 968	968	1 968	1 968	1 968	1 968	968	1 967	610	24 757	25 931
Vote 03 - Budget And Treasury Office		13 228	228	228	13 228	13 228	228	13 228	13 228	13 228	13 228	228	13 227	731	166 403	174 260
Vote 04 - Corporate Services		7 220	220	220	7 220	7 220	220	7 220	7 220	7 220	7 220	220	7 220	645	90 732	93 617
Vote 05 - Community Services		16 308	308	308	16 308	16 308	308	16 308	16 308	16 308	16 308	308	16 308	701	206 938	216 488
Vote 06 - Planning & Development		2 242	242	242	2 242	2 242	242	2 242	2 242	2 242	2 242	242	2 242	906	28 119	29 551
Vote 07 - Infrastructure & Technical Services		52 777	777	777	52 777	52 777	777	52 777	52 777	52 777	52 777	777	52 776	633	685 172	691 079

**NW375 Moses Kotane - Supporting Table SA28 Budgeted monthly capital expenditure
(municipal vote)**

Description	Ref	Budget Year 2023/24												Medium Term Revenue and Expenditure Framework		
		July	August	Sept.	October	Nov.	Dec.	January	Feb.	March	April	May	June	Budget Year 2023/24	Budget Year +1 2024/25	Budget Year +2 2025/26
R thousand																
Multi-year expenditure to be appropriated	1															
Vote 01 - Municipal Council		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Vote 02 - Office Of The Accounting Officer		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Vote 03 - Budget And Treasury Office		250	250	250	250	250	250	250	250	250	250	250	250	000	-	-
Vote 04 - Corporate Services		250	250	250	250	250	250	250	250	250	250	250	250	3	-	-
Vote 05 - Community Services		668	668	668	668	668	668	668	668	668	668	668	668	000	-	-
Vote 06 - Planning & Development		-	-	-	-	-	-	-	-	-	-	-	-	8	-	-
Vote 07 - Infrastructure & Technical Services		19 215	19 215	19 215	19 215	19 215	19 215	19 215	19 215	19 215	19 215	19 215	19 215	011	20 125	40 000
Capital multi-year expenditure sub-total	2	20 383	20 383	20 383	20 383	20 383	20 383	20 383	20 383	20 383	20 383	20 383	20 383	230 580	249 833	242 412
Single-year expenditure to be appropriated																
Vote 01 - Municipal Council		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Vote 02 - Office Of The Accounting Officer		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Vote 03 - Budget And Treasury Office		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Vote 04 - Corporate Services		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Vote 05 - Community Services		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Vote 06 - Planning & Development		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Vote 07 - Infrastructure & Technical Services		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Capital single-year expenditure sub-total	2	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Total Capital Expenditure	2	20 383	20 383	20 383	20 383	20 383	20 383	20 383	20 383	20 383	20 383	20 383	20 383	244 591	269 958	282 412

Key Performance Indicator	Annual Targets 2023/2024	2022/2023 Baseline	2023/2024 Quarterly Targets (Output)	Annual Budget	Portfolio of Evidence
KPA5 Good Governance and Public Participation ➤ Strategic Objectives: To ensure ethical and transparent government that is responsive to community needs and encourage public participation					
KPI 69 2023/2024 Risk Based Audit Plan (RBAP) approved by audit committee	2023/2024 risk based Audit Plan (RBAP) approved by audit committee by September 2024	2022/2023 Approved Risk Based Audit Plan (RBAP)	Q1 Approved 2023/2024 Risk Based Audit Plan (RBAP) Q2 - Q3 - Q4 -	Operational 	Agenda, Minutes and Attendance Register
KPI 70 Number of audit committee meetings held	4 audit committee meetings held by June 2024	4 audit committee meetings held	Q1 1 audit committee meeting Q2 1 audit committee meeting Q3 1 audit committee meeting Q4 1 audit committee meeting	Operational 	
KPI 71 Number of audit committee reports submitted to Council	2 audit committee reports submitted to Council by June 2024	2 audit committee reports	Q1 1 audit committee reports Q2 - Q3 1 audit committee meeting Q4 -	Operational 	
KPI 72 2023/2024 valuation roll approved by Council	2023/2024 evaluation roll approved by	Approved valuation roll for 2022/2023	Q1 - Q2 - Q3 - Q4 Approved valuation roll	Operational 	

Key Performance Indicator	Annual Targets 2023/2024	2022/2023 Baseline	2023/2024 Quarterly Targets (Output)		Annual Budget	Portfolio of Evidence
KPA5 Good Governance and Public Participation ➤ Strategic Objectives: To ensure ethical and transparent government that is responsive to community needs and encourage public participation						
	Council by June 2024					
KPI 73 Turnaround time for providing legal opinion on by-laws upon request within 14 days	Turnaround time for providing legal opinion on by-laws within 14 days upon request by June 2024	Legal opinion provided with 14 days upon request	Q1	Turnaround time for providing legal opinion on by-laws within 14 days upon request	Operational	Legal opinion Register
			Q2	Turnaround time for providing legal opinion on by-laws within 14 days upon request		
			Q3	Turnaround time for providing legal opinion on by-laws within 14 days upon request		
			Q4	Turnaround time for providing legal opinion on by-laws within 14 days upon request		
KPI 74 Turnaround time for development of service level agreements with in upon request	Turnaround time for development of service level agreements within 14 days upon request by June 2024	Service level agreement developed within 14 days	Q1	Turnaround time for development of service level agreements within 14 days upon request	Operational	Service level agreements register
			Q2	Turnaround time for development of service level agreements within 14 days upon request		

Key Performance Indicator	Annual Targets 2023/2024	2022/2023 Baseline	2023/2024 Quarterly Targets (Output)	Annual Budget	Portfolio of Evidence
KPA5 Good Governance and Public Participation ➤ Strategic Objectives: To ensure ethical and transparent government that is responsive to community needs and encourage public participation					
			Q3 Turnaround time for development of service level agreements within 14 days upon request Q4 Turnaround time for development of service level agreements within 14 days upon request		
KPI 75 2024/2025 IDP,PMS and Budget process plan approved by Council	2024/2025 IDP,PMS and Budget process plan approved by Council by 31 August 2023	2023/2024 Approved Process Plan	Q1 Approved 2024/2025 IDP,PMS , Budget Process Plan Q2 - Q3 - Q4 -	Operational	Council Resolution
KPI 76 2024/2025 draft IDP and approved by Council	2024/2025 Draft IDP approved by Council by 31 March 2024	2023/2024 Draft IDP	Q1 - Q2 - Q3 2024/2025 Draft IDP approved by council Q4 -	Operational	Council Resolution
KPI 77 2024/2025 Final IDP approved by Council	2024/2025 Final IDP approved by Council by 31 May 2024	2023/2024 Amended IDP	Q1 - Q2 - Q3 - Q4 2024/2025Final IDP approved by council	Operational	Council Resolution

Key Performance Indicator	Annual Targets 2023/2024	2022/2023 Baseline	2023/2024 Quarterly Targets (Output)	Annual Budget	Portfolio of Evidence
KPA5 Good Governance and Public Participation ➤ Strategic Objectives: To ensure ethical and transparent government that is responsive to community needs and encourage public participation					
KPI 78 Number IDP public participation meetings held	2 IDP public participation meetings held by June 2024	Briefing sessions were conducted with councilors for councilors to engage with communities to analyze their need.	Q1 -		Attendance register and report
			Q2 1 IDP public participation meeting		
			Q3 -		
			Q4 1 IDP public participation meeting		
KPI 79 Number of IDP representative forum held by 30 June 2022	3 IDP representative forum held June 2024	1 IDP representative forum held	Q1 1 IDP representative forum	Operational	Agenda and Attendance register
			Q2 1 IDP representative forum		
			Q3 -		
			Q4 1 IDP representative forum		
KPI 80 Risk Management Strategy approved by council	Risk Management Strategy approved by council by June 2024	New	Q1 -	Operational	Council Resolution
			Q2 -		
			Q3 -		
			Q4 Risk Management Strategy approved		
KPI 90 Risk Management Policy approved by council	Risk Management Policy approved by council June 2024	New	Q1 -	Operational	Council Resolution
			Q2 -		
			Q3 -		
			Q4 Risk Management Policy approved		
	Risk Identification & Assessment	New	Q1 -		
			Q2 -		

Key Performance indicator	Annual Targets 2023/2024	2022/2023 Baseline	2023/2024 Quarterly Targets (Output)		Annual Budget	Portfolio of Evidence
KPA5 Good Governance and Public Participation						
➤ Strategic Objectives: To ensure ethical and transparent government that is responsive to community needs and encourage public participation						
KPI 91 Risk Identification & Assessment conducted	conducted by June 2024		Q3			Strategic risk register, Fraud risk and ICT Register
			Q4	Risk Identification & Assessment conducted		

Key Performance Indicators	Annual Target 2023/2024	2022/2023 Baseline	Quarterly Targets (Output)				Annual Budget	Portfolio of Evidence(POE)
➤ KPA 6: Municipal Financial Viability ➤ To provide an anti-corruption strategy ➤ To provide effective and efficient financial systems and procedure								
KPI 92 Draft budget approved by Council	2024/2025 Draft budget approved by Council by 31 March 2024	2023/2024 Draft Budget approved	Q1	-	Operational	Council Resolution		
			Q2	-				
			Q3	2024/2025 Draft budget approved				
			Q4	-				
KPI 93 2024/2025 Final budget approved by Council	2024/20245 final budget approved by Council by 31 May 2024	2023/2024 Final Budget approved	Q1	-	Operational	Council Resolution		
			Q2	-				
			Q3	-				
			Q4	2024/2025 final budget approved				
KPI 94 2022/2023 Annual Financial statements submitted to Auditor General	2022/2023 Annual Financial statements submitted to Auditor General by 31 August 2023	2021/2022 Financial statements submitted	Q1	2022/2023 financial statements submitted	R10 000 000	Acknowledge Letter		
			Q2	-				
			Q3	-				
			Q4	-				
KPI 95 Number of MFMA Section 52 Reports approved Council	4 MFMA Section 52 Reports approved by Council by June 2024	2021/2022 MFMA Section 52 reports	Q1	1 MFMA Section 52 Report	Operational	Council Resolution		
			Q2	1 MFMA Section 52 Report				
			Q3	1 MFMA Section 52 Report				
			Q4	1 MFMA Section 52 Report				

Key Performance Indicators	Annual Target 2023/2024	2022/2023 Baseline	Quarterly Targets (Output)				Annual Budget	Portfolio of Evidence(POE)
➤ KPA 6: Municipal Financial Viability ➤ To provide an anti-corruption strategy ➤ To provide effective and efficient financial systems and procedure								
KPI 96 Percentage of competitive bids awarded within 90 days of advert	100% of competitive bids awarded within 90 days of advert by June 2024	100% of competitive bids awarded within 90 days of advert by June 2023	Q1	100% advertised bids awarded within 90 days of advert	Operational	Adverts and appointment letters		
			Q2	100% advertised bids awarded within 90 days of advert				
			Q3	100% advertised bids awarded within 90 days of advert				
			Q4	100% advertised bids awarded within 90 days of advert				
KPI 97 % of request for quotations (RFQ) awarded within 30 days of advert	100% of request for quotations awarded within 30 days of advert by June 2024	100% of RFQ awarded within 30 days of advert by June 2023	Q1	100% of RFQ awarded within 30 days of advert	Operational	Adverts and purchase orders		
			Q2	100% of RFQ awarded within 30 days of advert				
			Q3	100% of RFQ awarded within 30 days of advert				
			Q4	100% of RFQ awarded within 30 days of advert				
KPI 98 % of indigent register updated	100 % of indigent register updated by June 2024	new	Q1	100 % of indigent register updated	Operational	Updated indigent register		
			Q2	100 % of indigent register updated				

Key Performance Indicators	Annual Target 2023/2024	2022/2023 Baseline	Quarterly Targets (Output)		Annual Budget	Portfolio of Evidence(POE)
➤ KPA 6: Municipal Financial Viability ➤ To provide an anti-corruption strategy ➤ To provide effective and efficient financial systems and procedure						
			Q3 100 % of indigent register updated			
			Q4 100 % of indigent register updated			
KPI 100 % revenue growth	10% revenue growth by 30 June 2024	2022/2023 Revenue collected	Q1 2.5 % revenue growth	Operational	90-day age analysis report	
			Q2 2.5 % revenue growth			
			Q3 2.5 % revenue growth			
			Q4 2.5 % revenue growth			
KPI 101 % asset register updated	% 100 of asset register updated by June 2024	1 report on Immoveable and moveable Asset Verification by June 2023	Q1 100 % asset register updated	Operational	Stock count Report	
			Q2 100 % asset register updated			
			Q3 100 % asset register updated			
			Q4 100 % asset register updated			
						Asset verification report
						Council resolution

7. SERVICE DELIVERY AND BUDGET IMPLEMENTATION PLAN 2023/2024

Project No.	Key Performance Indicator	Annual Targets 2023/2024	2022/2023 Baseline	2023/2024 Quarterly Targets (Output)	Annual Budget	Portfolio of Evidence
KPA NO 1: Basic Service Delivery and Infrastructure Development Strategic objective: To develop and maintain infrastructure to provide basic services.						
MKW-74	KPI 1 % of Lerome (Thabeng Section) Water Supply constructed	100% of Lerome (Thabeng Section) Water Supply constructed by June 2024		Q1	Construction 80%	R 14 845 053.63 Completion Certificate
				Q2	100% of Lerome (Thabeng Section) Water Supply constructed	
				Q3		
				Q4		
MKW-79	KPI2 % of Manamakgotheng Reservoir and Bulk Water Supply Phase II constructed	60% of Manamakgotheng Reservoir and Bulk Water Supply Phase II constructed by June 2024	New	Q1	Procurement process and appointment of service provider	R15, 378,956.00 Completion Certificate
				Q2	Construction 20% Complete	
				Q3	Construction 40% Complete	
				Q4	60% of Manamakgotheng Reservoir and Bulk Water Supply Phase II Constructed	
MKW-94	KPI 3 % of Mahobieskraal Bulk Water Supply and Reticulation constructed	100 % of Mahobieskraal Bulk Water Supply and Reticulation	New	Q1	Construction 75%	R12,701,572.84 Completion Certificate
				Q2	Construction 90%	
				Q3	100% of Mahobieskraal Bulk Water Supply and	

Project No.	Key Performance Indicator	Annual Targets 2023/2024	2022/2023 Baseline	2023/2024 Quarterly Targets (Output)		Annual Budget	Portfolio of Evidence
KPA NO 1: Basic Service Delivery and Infrastructure Development Strategic objective: To develop and maintain infrastructure to provide basic services.							
		constructed by June 2024			Reticulation Constructed		
MKW-114	KPI 4 % of Ledig Water Supply Various Sections constructed	100% of Ledig Water Supply Various Sections constructed by June 2024	Phase 1	Q1	Construction 55% Complete	28,816,416.30	Completion Certificate
				Q2	Construction 65% Complete		
				Q3	Construction 80% Complete		
				Q4	100% of Ledig Water Supply Various Sections Constructed		
MKW -124	KPI 5 Design of Tweelaqte Water Supply Phase 4, New Stands finalized	Design of Tweelaqte Water Supply Phase 4, New Stands finalized by June 2024	New	Q1	Approval by DWS	R 6, 800 000.00	Approved Design Report
				Q2	Appraisal and Recommendation by COGTA		
				Q3	-		
				Q4	-		
MKW - 123	KPI 6 % of Tweelaqte Water Supply (Phase III) – constructed	100% of Tweelaqte Water Supply (Phase III) constructed by June 2024	New	Q1	Approval of technical report by DWS	R2,200,000.00	Completion Certificate
				Q2	Procurement process and appointment of service provider		
				Q3	Construction 50%		
				Q4	100% of Tweelaqte Water Supply (Phase III) – constructed		

Project No.	Key Performance Indicator	Annual Targets 2023/2024	2022/2023 Baseline	2023/2024 Quarterly Targets (Output)	Annual Budget	Portfolio of Evidence
KPA NO 1: Basic Service Delivery and Infrastructure Development Strategic objective: To develop and maintain infrastructure to provide basic services.						
MKW-125	KPI 7 Design Maeraneng Water Supply finalized	Design of Maeraneng Water Supply finalized by June 2024	Phase 1	Q1	Appraisal and Recommendation by COGTA	R8,200,000.00 Approved Design Report
				Q2	Procurement process and appointment of service provider	
				Q3	Construction 15%	
				Q4	40% of Maeraneng Water Supply constructed	
MKW - 127	KPI 8 Design Segakwaneng Water Supply finalized	Design of Segakwaneng Water Supply finalized by June 2024	New	Q1	Appraisal and Recommendation by COGTA	8,200,000.00 Progress Report
				Q2	Procurement process and appointment of service provider	
				Q3	Construction 15%	
				Q4	40% of Segakwaneng Water Supply constructed	
MKW-130	KPI 9 Design of Sandfontein Water Supply Boikhutso Ext. Finalised	Design of Sandfontein Water Supply Phase 2, Boikhutso Ext. Finalised by December 2023	New	Q1	Approval of technical report by DWS	2,200,000.00 Approved Design Report
				Q2	Appraisal and Recommendation by COGTA	
				Q3	-	
				Q4	-	

Project No.	Key Performance Indicator	Annual Targets 2023/2024	2022/2023 Baseline	2023/2024 Quarterly Targets (Output)	Annual Budget	Portfolio of Evidence
KPA NO 1: Basic Service Delivery and Infrastructure Development Strategic objective: To develop and maintain infrastructure to provide basic services.						
MKW-131	KPI 10 % of Manamakgotheng Water Reticulation Phase III constructed Design of Manamakgotheng water reticulation finalised	60% of Manamakgotheng Water Reticulation constructed by June 2024 Design of Manamakgotheng water reticulation finalised by June 2024	Phase 2	Q1	Procurement process and appointment of service provider	R17,000,000.00 Progress Report
				Q2	Construction 20% Complete	
				Q3	Construction 40% Complete	
				Q4	60% of Manamakgotheng Reservoir and Bulk Water Supply	
MKW-132	KPI 11 % of Molatedi Water Treatment Plant Upgraded (Ground Water Source Development and Reticulation) Design of Molatedi water treatment plant upgrading finalised	20% of Molatedi Water Treatment Plant Upgraded (Ground Water Source Development and Reticulation) by June 2024 Design of Molatedi water treatment plant upgrading finalised by June 2021	Phase 1	Q1	Drilling of boreholes to confirm water source	R13,300,000.00 Progress Report
				Q2	Appraisal and Recommendation by COGTA	
				Q3	Procurement process and appointment of service provider	
				Q4	20% of Molatedi Water Treatment Plant Upgraded (Ground Water Source Development and Reticulation)	

Key Performance Indicator		Annual Targets 2023/2024	2022/2023 Baseline	2023/2024 Quarterly Targets (Output)		Annual Budget	Portfolio of Evidence
KPA NO 1: Basic Service Delivery and Infrastructure Development Strategic objective: To develop and maintain infrastructure to provide basic services.							
MKW-133	KPI 12 % of Mogwase Asbestos Pipe replaced	30% of Mogwase Asbestos Pipe replaced by June 2024	New	Q1	Appraisal and Recommendation by DWS	R R5 992 557,77	Progress Report
				Q2	Appointment of service provider		
				Q3	Construction 15%		
				Q4	30% of Mogwase Asbestos Pipe replaced		
MKW-141	KPI 13 Design of Greater Saulspoor Bulk water augmentation	Design of Greater Saulspoor Bulk water augmentation by June 2024	New	Q1	Scoping Report	2,000,000.00	Approved Design Report
				Q2	Technical Report		
				Q3	Approval of technical report by DWS		
				Q4	Detailed Design Report		
MKW-135	KPI 14 % of Mabeeskradl to Uitkyk Bulk Pipe line constructed	100% of Mabeeskradl to Uitkyk Bulk Pipe line constructed by June 2024	Constructi on stage 5%	Q1	Construction 40%	R23 906 504, 87	Progress Report
				Q2	Construction 80%		
				Q3	100% of Mabeeskradl to Uitkyk Bulk Pipe line constructed		
				Q4			
	KPI 15 % of households with access to water (Mogwase & Madikwe)	100% of households with access to water (Mogwase & Madikwe) by June 2024		Q1	100% of households with access to water (Mogwase & Madikwe)	Operational	Billing report
		Q2	100% of households with access to				

Key Performance Indicator	Annual Targets 2023/2024	2022/2023 Baseline	2023/2024 Quarterly Targets (Output)	Annual Budget	Portfolio of Evidence
KPA NO 1: Basic Service Delivery and Infrastructure Development Strategic objective: To develop and maintain infrastructure to provide basic services.					
			Q3 water (Mogwase & Madikwe) 100% of households with access to water (Mogwase & Madikwe)		
			Q4 100% of households with access to water (Mogwase & Madikwe)		
			Q1 100 % of villages with access to water	Operational	Report on water consumed per household
			Q2 100 % of villages with access to water		
			Q3 100 % of villages with access to water		
			Q4 100 % of villages with access to water		
	KPI 16 % of villages with access to water	100 % of villages with access to water by June 2024			
			Q1 Approval of Technical Report by DWS	R2,500,000.00	Completion Certificate
			Q2 Appointment of service provider		
			Q3 Construction 50%		
			Q4 100 VIDP installed in		
MKS-90	KPI 17 Rural Sanitation Programme – Number of VIDP installed in Segakwaneng	Rural Sanitation Programme - 100 VIDP installed in Segakwaneng by June 2024	New		

Key Performance Indicator		Annual Targets 2023/2024	2022/2023 Baseline	2023/2024 Quarterly Targets (Output)		Annual Budget	Portfolio of Evidence
KPA NO 1: Basic Service Delivery and Infrastructure Development Strategic objective: To develop and maintain infrastructure to provide basic services.							
MKS-91	KPI 18 Rural Sanitation Programme – Number of VIDP installed in David Katnagel	Rural Sanitation Programme – 100 VIDP installed in David Katnagel by June 2024	New	Q1 Q2 Q3 Q4	Segakwaneng Approval of Technical Report by DWS Appointment of service provider Construction 50% 100 VIDP installed in David Katnagal	R2,500,000.00.00	Completion Certificate
MKS-92	KPI 19 Rural Sanitation Programme – Number of VIDP installed in Leruleng	Rural Sanitation Programme – 100 VIDP installed in Leruleng by June 2024	New	Q1 Q2 Q3 Q4	Approval of Technical Report by DWS Appointment of service provider Construction 50% 100 VIDP installed in Leruleng	R2,500,000.00	Completion Certificate
MKS-93	KPI 20 Rural Sanitation Programme – Number of VIDP installed in Makoshong	Rural Sanitation Programme – 100 VIDP installed in Makadhong by June 2024	New	Q1 Q2 Q3 Q4	Approval of Technical Report by DWS Appointment of service provider Construction 50% 100 VIDP installed in Makoshong	R2.5000.00	

Key Performance Indicator		Annual Targets 2023/2024	2022/2023 Baseline	2023/2024 Quarterly Targets (Output)				Annual Budget	Portfolio of Evidence
KPA NO 1: Basic Service Delivery and Infrastructure Development Strategic objective: To develop and maintain infrastructure to provide basic services.									
MKS-96	KPI 21 % of Mogwase Waste Water Treatment Plant Upgraded	45% of Mogwase Waste Water Treatment Plant Upgraded by June 2024	New	Q1	Procurement process for appointment of the service provider	R16,391,922.29	Progress Report		
				Q2	Construction 15% complete				
				Q3	Construction 30% complete				
				Q4	45% of Mogwase Waste Water Treatment Plant Upgraded				
MKRS-89	KPI 22 % of Vrede Storm water (Phase III) constructed	100% of Vrede Storm water (Phase III) constructed by September 2024	New	Q1	100% of Vrede Storm water (Phase III) constructed	R1,021,144.30	Completion Certificate		
				Q2	-				
				Q3	-				
				Q4	-				
MKRS-93	KPI 23 % of Oudekiers Road constructed	100% of Oudekiers Road constructed by March 2024	Constructi on 30% Complete	Q1	Construction 40% complete	R20,565,753.66	Completion Certificate		
				Q2	Construction 60% complete				
				Q3	100% of Oudekiers Road constructed				
				Q4	-				

	Key Performance Indicator	Annual Targets 2023/2024	2022/2023 Baseline	2023/2024 Quarterly Targets (Output)	Annual Budget	Portfolio of Evidence
KPA NO 1 : Basic Service Delivery and Infrastructure Development Strategic objective: To develop and maintain infrastructure to provide basic services.						
MKRS-95	KPI 24 % of Matau Internal Roads rehabilitated	55% of Matau Internal Roads Rehabilitated by June 2024	New	Q1 Procurement processes of the service provider Q2 Construction 15% complete Q3 Construction 25% Q4 55% of Matau Internal Roads Rehabilitated	R18,200,000.00	Progress Report
MKRS-99	KPI 25 Mabele a Podi Internal roads and storm water rehabilitated	Mabele a Podi Internal roads and storm water rehabilitated by June 2024	Design Stage	Q1 Procurement processes of the service provider Q2 Construction 35% Complete Q3 Construction 70% Complete Q4 100% of Mabele a Podi Internal roads and storm water rehabilitated	R14,737,805.00	Completion Certificate

Project no	Key Performance indicator	Annual Targets 2023/2024	2022/2023 Baseline	2023/2024 Quarterly Targets (Output)	Annual Budget	Portfolio of Evidence
KPA NO 1: Basic Service Delivery and Infrastructure Development Strategic objective: To develop and maintain infrastructure to provide basic services.						
MKRS-100	KPI 26 Mogwase internal roads rehabilitated	Mogwase internal roads rehabilitation completed by June 2024	New	Q1	Scoping Report	R1,901,425.00 Approved Design Report
				Q2	Technical Report	
				Q3	Appraisal and Recommendation by COGTA	
				Q4	100% of Mogwase internal roads rehabilitation completed	
MKRS-101	KPI 27 Kraalhoek internal roads rehabilitation completed	Kraalhoek internal roads rehabilitation completed by June 2024	New	Q1	Scoping Report	R2,200,000.00 Approved Design Report
				Q2	Technical Report	
				Q3	Appraisal and Recommendation by COGTA	
				Q4		
MKRS 103	KPI 28 Upgrading of Stormwater Management – Goedehoop, Nonceba, and Losmytjerie	Upgrading of Stormwater Management – Goedehoop, Nonceba, and Losmytjerie completed by June 2024	New	Q1	Scoping Report	R2,200,000.00 Approved Design Report
				Q2	Technical Report	
				Q3	Approval by READ and DWS	
				Q4	Appraisal and Recommendation by COGTA	

Project No.	Key Performance Indicator	Annual Targets 2023/2024	2022/2023 Baseline	2023/2024 Quarterly Targets (Output)	Annual Budget	Portfolio of Evidence	
KPA NO 1: Basic Service Delivery and Infrastructure Development Strategic objective: To develop and maintain infrastructure to provide basic services.							
MKEIC-111	KPI 29 Number of High Mast Lights from previous Financial Years Energised	95 High Mast Lights from previous Financial Years Energised by June 2024.	New	Q1	-	R4,000,000.00	Completion Certificate
				Q2	Source Quotations		
				Q3	Assessment of High Mast Lights		
				Q4	95 High Mast Lights from previous Financial Years Energised		
		Mottollo (1), Nkogolwe (2), Lerome, (4) Morule ng(4), Ledig(7), Moruleng Ward 9(3) Matoooster(1), Mabele a Podi(2) Ratau(1), Mappaputle(3) Ramothajwe(4), Ramogolela(2), Pitsedisulejang(6), Uitkyk(3), Monono(3), Nkolgolwe(2) Welvedind(4), Losmylerie(4), Sesobe(4), Goedehoep(3), Kraalhoek(4), Dwarsberg(5), Phadi(4), Mopyane(5), Molatedi(3), Pella(4), Molome(4), Ntswana Le Metsing(3) Lerome(4) total =95					

Key Performance Indicator	Annual Targets 2023/2024	2022/2023Bas eline	2023/2024Quarterly Targets (Output)	Annual Budget	Portfolio of Evidence
KPA NO 1: Basic Service Delivery and Infrastructure Development Strategic objective: To develop and maintain infrastructure to provide basic services.					
KPI 30 Number of community Halls from Previous financial years Energised	2 community Halls from Previous financial years Energised by June 2024	New	Q1	-	Completion Certificate
			Q2	Source Quotations	
			Q3	Assessment of High Mast Lights	
			Q4	2 community Halls from Previous financial years Energised	
KPI 31 Design of Madikwe Landfill Site	Design of Madikwe Landfill Site by June 2024 Approved Design Report	New	Q1	Technical Report	R6,260,634.12
			Q2	Environmental Impact Assessment (EIA)	
			Q3	Appraisal by READ and DWS	
			Q4	100% of Madikwe Landfill Site upgraded (design)	
			Q1	Procurement Process	
			Q2	Appointment of service providers	
			Q3	Commencement of renovations	
			Q4	2 Municipal Facilities renovated	

Key Performance Indicator	Annual Targets 2023/2024	2022/2023Baseline	2023/2024Quarterly Targets (Output)	Annual Budget	Portfolio of Evidence
KPA NO 1: Basic Service Delivery and Infrastructure Development Strategic objective: To develop and maintain infrastructure to provide basic services.					
KPI 32 Number of Roadblocks conducted	4 Roadblocks conducted by June 2024	4 Roadblocks	Q1 1 Roadblock conducted	Operational	Reports & Attendance Register
			Q2 1 Roadblock conducted		
			Q3 1 Roadblock conducted		
			Q4 1 Roadblock conducted		
KPI 33 Number of Learners Licence classes conducted.	48 Learners Licence classes conducted by June 2024	New	Q1 12 Learners Licence Classes conducted	Operational	Appointments register
			Q2 12 Learners Licence Classes conducted		
			Q3 12 Learners Licence Classes conducted		
			Q4 12 Learners Licence Classes conducted		
KPI 34 Number of Road Safety Campaigns conducted	12 Road Safety Campaigns conducted by June 2024	12 Road Safety Campaigns conducted	Q1 3 Road Safety Campaigns conducted	Operational	Road safety Campaigns Reports, attendance registers
			Q2 3 Road Safety Campaigns conducted		

Key Performance indicator	Annual Targets	2022/2023Bas eline	2023/2024Quarterly Targets (Output)	Annual Budget	Portfolio of Evidence
KPA NO 1: Basic Service Delivery and Infrastructure Development Strategic objective: To develop and maintain infrastructure to provide basic services.					
KPI 35 % of households provided with access to solid waste removal	100% of households provided with access to solid waste removal by June 2024	75% of households refuse collected	Q3 3 Road Safety Campaigns conducted	Operational	Report on water consumed per household
			Q4 3 Road Safety Campaigns conducted		
			Q1 100% of households provided with access to solid waste removal		
			Q2 100% of households provided with access to solid waste removal		
			Q3 100% of households provided with access to solid waste removal		
KPI 36 Number of safe and clean campaigns conducted	12 safe and clean campaigns conducted by June 2024	12 safe and clean campaigns conducted	Q4 100% of households provided with access to solid waste removal	Operational	Cleaning Campaign Report
			Q1 3 safe and clean campaigns		
			Q2 3 safe and clean campaigns		
			Q3 3 safe and clean campaigns		
			Q4 3 safe and clean campaigns		

Key Performance indicator	Annual Targets	2022/2023Baseline	2023/2024Quarterly Targets (Output)	Annual Budget	Portfolio of Evidence
KPA NO 1: Basic Service Delivery and Infrastructure Development Strategic objective: To develop and maintain infrastructure to provide basic services.					
KPI 37 Number of landfill site external audits conducted in Mogwase and Madikwe	2 landfill site external audits conducted in Mogwase and Madikwe by June 2024	8 Landfill site external environmental audits	Q1	-	Operational Audit Report
			Q2	-	
			Q3	-	
			Q4	2 landfill site external audits conducted in Mogwase and Madikwe	

Key Performance indicator	Annual Targets 2023/2024	2022/2023 Baseline	2023/2024 Quarterly Targets (Output)	Annual Budget	Portfolio of Evidence	
KPA NO 2: Municipal Transformation and Organizational Development Strategic Objective: To Promote Accountability, Efficiency and Professionalism Within the Organization DEPARTMENT: CORPORATE SERVICES						
KPI 38 Communication strategy reviewed by council	Communication strategy reviewed by council by 30 June 2024	2021/2022 Communication strategy approved	Q1	Communication strategy reviewed by council	Operational	Council resolution
			Q2	-		
			Q3	-		
			Q4	-		
KPI 39 Number of Newsletters Published	4 newsletters published by 30 June 2024	3 newsletters published	Q1	1 newsletter	Operational	Copy of the Newsletter attached
			Q2	1 newsletter		
			Q3	1 newsletter		
			Q4	1 newsletter		
KPI 40 Employment Equity Plan Developed	Employment Plan developed by September 2023	2016 Employment Equity plan	Q1	Consultations Developed Employment Equity plan	Operational	Copy of approved Employment Equity Plan
			Q2	-		
			Q3	-		
			Q4	-		
KPI 41 Employment Equity Report submitted to Department of Labour	2023/2024 Employment Equity Report submitted to Department of Labour by 15 January 2024	2022/2023 Employment Equity Report submitted	Q1	-	Operational	Progress Reports, Acknowledgement letter from Department of Labour.
			Q2	-		
			Q3	EE report submitted to DOL		
			Q4	Implementation of the EE Plan		
	2023/2024 Workplace Skills	2021/2022 WSP submitted	Q1	Implementation of 2022/2023 WSP	Operational	

Key Performance Indicator	Annual Targets 2023/2024	2022/2023 Baseline	2023/2024 Quarterly Targets (Output)	Annual Budget	Portfolio of Evidence
KPA NO 2: Municipal Transformation and Organizational Development Strategic Objective: To Promote Accountability, Efficiency and Professionalism Within the Organization DEPARTMENT: CORPORATE SERVICES					
KPI 42 Workplace Skills Plan and ATR submitted to LG_SETA	Plan submitted LG SETA by 21 April 2024		Q2 Implementation of 2022/2023 WSP Q3 Consultations Q4 WSP and ATR submitted to LG-SETA		Training reports, Acknowledgement letter from LGSETA
KPI 43 Number of Local Labour Forum meetings held	4 LLF meetings held by 30 June 2024	2 LLF meetings held	Q1 1 LLF meetings held Q2 1 LLF meetings held Q3 1 LLF meetings held Q4 1 LLF meetings held	Operational	Agenda, Attendance register and minutes
KPI 44 % of grievances resolved within 30 days of receipt	100 % of grievances resolved within 30 days of receipt by 30 June 2024	% of grievances resolved within 30 days of receipt.	Q1 100% of grievances resolved within 30 days of receipt Q2 100% of grievances resolved within 30 days of receipt Q3 100% of grievances resolved within 30 days of receipt Q4 100% of grievances resolved within 30 days of receipt	Operational	Grievance forms, grievance reports
KPI 45 Number of OHS meetings held	4 OHS meetings held by 30 June 2024	2 OHS meetings held	Q1 1 OHS meeting held Q2 1 OHS meeting held Q3 1 OHS meeting held Q4 1 OHS meeting held	Operational	Minutes, agenda, reports
KPI 46 % of ICT budget spent		100% budget spent	Q1 30% budget spent Q2 20% budget spent	Operational	Expenditure Reports

Key Performance indicator	Annual Targets 2023/2024	2022/2023 Baseline	2023/2024 Quarterly Targets (Output)	Annual Budget	Portfolio of Evidence
KPA NO 2: Municipal Transformation and Organizational Development Strategic Objective: To Promote Accountability, Efficiency and Professionalism Within the Organization DEPARTMENT: CORPORATE SERVICES					
	100% Budget spent by June 2024		<div>Q330% budget spent</div> <div>Q420% budget spent</div>		

Key Performance Indicator	Annual Targets 2023/2024	2022/2023 Baseline	2023/2024 Quarterly Targets (Output)	Annual Budget	Portfolio of Evidence	
KPA2: Municipal Transformation and Organizational Development Strategic Objective: To Promote Accountability, Efficiency and Professionalism Within the Organization Department: Corporate Services						
KPI 47 2024/2025 institutional performance management framework approved by Council	2024/2025 institutional performance management framework approved by Council by 30 June 2024	2023/2024 Performance Management framework approved	Q1	-	Operational	Council Resolution
			Q2	-		
			Q3	-		
			Q4	Approved performance management framework		
KPI 48 2022/2023 annual performance report submitted to Auditor General	2022/2023 annual performance report submitted to Auditor General by August 2024	2021/2022 annual performance report	Q1	Annual performance report	Operational	Council Resolution
			Q2	-		
			Q3	-		
			Q4	-		
KPI 49 2022/2023 Annual report approved by Council	2022/2023 annual report approved by council by January 2024	2021/2022 Annual Report	Q1	-	Operational	Council Resolution
			Q2	-		
			Q3	Approved 2021/2022 annual report		
			Q4	-		
KPI 50 Number of performance agreements for 2023/2024 signed by Municipal Manager and Section 56 managers	7 performance agreements for 2023/2024 signed by Municipal Manager and Section 56 managers by July 2022	6 signed 2022/2023 Performance Agreements	Q1	7 signed performance agreements	Operational	Copies of signed Performance Agreements
			Q2	-		
			Q3	-		
			Q4	-		

Key Performance Indicator	Annual Target 2023/2024	2022/2023 Baseline	2023/2024 Quarterly Targets		Annual Budget	Portfolio of Evidence
KPA 3: Local Economic Development Strategic Objective: To create an enabling environment for social development and economic growth						
KPI 51 Number of SMME's, Tourism and Agricultural Programmes Facilitated	6 SMME's, Tourism and Agricultural Programmes facilitated by June 2024	Approved LED Strategy	Q1		operational	Agenda and attendance registers
			Q2	2 programmes facilitated		
			Q3	2 programmes facilitated		
			Q4	2 programmes facilitated		
KPI 53 Number of Arts and Culture programmes facilitated	7 Arts and Culture programmes facilitated by June 2024	Arts and Culture Masterplan	Q1	1 Programme facilitated	Operational	Agenda and attendance registers
			Q2	2 programmes facilitated		
			Q3	2 programmes facilitated		
			Q4	2 programmes facilitated		
KPI 54 Number of job opportunities created through, CWP, EPWP and capital projects	2042 Job opportunities created through, CWP, EPWP and capital projects by June 2024	1553 Job opportunities created	Q1	1106 Jobs opportunities created through CWP, EPWP and capital projects		EPWP Beneficiaries' list and contracts/ EPWP/ CWP comprehensive reports
			Q2	269 Job opportunities created through CWP,		

Key Performance Indicator	Annual Target 2023/2024	2022/2023 Baseline	2023/2024 Quarterly Targets	Annual Budget	Portfolio of Evidence
KPA 3: Local Economic Development Strategic Objective: To create an enabling environment for social development and economic growth					
KPI 55 Number jobs created through municipality's local economic development initiatives	200 jobs created through municipality's local economic development initiatives by June 2024	242 jobs		Operational	Beneficiaries list and comprehensive report
			Q1 EPWP and capital projects		
			Q3 269 Job opportunities created through CWP, EPWP and capital projects		
			Q4 269 Job opportunities created through CWP, EPWP and capital projects		
			Q1 48 jobs created through municipality's local economic development initiatives		
			Q2 52 jobs created through municipality's local economic development initiatives		
			Q3 50 jobs created through municipality's local economic development initiatives		
			Q4 50 jobs created through municipality's local economic development initiatives		
			Q1 -		
KPI 56 Number of LED projects financially supported	2 LED projects financially supported by 30 June 2024	6 projects	Q2 1 LED project supported		Comprehensive Report
			Q3 1 LED project supported		

Key Performance Indicator	Annual Target 2023/2024	2022/2023 Baseline	2023/2024 Quarterly Targets	Annual Budget	Portfolio of Evidence
KPA 3: Local Economic Development Strategic Objective: To create an enabling environment for social development and economic growth					
			Q4 -		

Key Performance indicator	Annual Targets 2022/2023	2021/2022 Baseline	2022/2023Quarterly Targets (Output)	Annual Budget	Portfolio of Evidence
KPA6: Spatial Rationale To support and coordinate spatial transformation To Support and Coordinate Spatial Transformation					
KPI 57 Building inspections attended to within 5 days of request	Building inspections attended to within 5 days of request by June 2024	100% of building inspections attended to within 24 hours	Q1	Building inspections attended to within 5 days of request	Inspection register and sheets
			Q2	Building inspections attended to within 5 days of request	
			Q3	Building inspections attended to within 5 days of request	

Key Performance Indicator	Annual Targets 2022/2023	2021/2022 Baseline	2022/2023 Quarterly Targets (Output)	Annual Budget	Portfolio of Evidence
KPA6: Spatial Rationale To support and coordinate spatial transformation To Support and Coordinate Spatial Transformation					
			Q4 Building inspections attended to within 5 days of request	Operational	Building Plans Register
KPI 58 Building plans approved within 60 days of request	Building plans approved within 60 days of request by June 2024	100% Building Plans approved within specified period of time 60 days	Q1 Building plans approved within 60 days of request	Operational	
			Q2 Building plans approved within 60 days of request	Operational	
			Q3 Building plans approved within 60 days of request	Operational	
			Q4 Building plans approved within 60 days of request	Operational	Copies of Certificates and Register
KPI 59 Occupation certificate issued within 14 days of request	Occupation certificate issued within 14 days of request by June 2023	A total of 10 Occupational Certificates Issued	Q1 Occupation certificate issued within 14 days of request	Operational	
			Q2 Occupation certificate issued within 14 days of request	Operational	
			Q3 Occupation certificate issued within 14 days of request	Operational	
			Q4 Occupation certificate issued within 14 days of request	Operational	

Key Performance Indicator	Annual Targets 2022/2023	2021/2022 Baseline	2022/2023 Quarterly Targets (Output)	Annual Budget	Portfolio of Evidence	
KPA6: Spatial Rationale To support and coordinate spatial transformation To Support and Coordinate Spatial Transformation						
KPI 60 % of the Integrated Geographic Information System (GIS) established	100 % of the Integrated Geographic Information System (GIS) established by June 2024	New	Q1	Procurement process	Operational	Term of Reference & Proof of Adverts
			Q2	Appointment of service provider	Operational	Appointment Letter of Services Provider
			Q3	Procurement of equipments / GIS licence, plotters	Operational	
			Q4	100 % of the Integrated Geographic Information System (GIS) established	Operational	Appointment Letter of Services Provider
KPI 61 Number of housing stakeholder meetings held	4 housing stakeholder meetings held by June 2024	New	Q1	1 Housing stakeholders meeting held	Operational	Minutes and attendance register
			Q2	1 Housing stakeholders meeting held	Operational	Minutes and attendance register
			Q3	1 Housing stakeholders meeting held	Operational	Minutes and attendance register
			Q4	1 Housing stakeholders meeting held	Operational	Minutes and attendance register
KPI 62 Housing needs beneficiary register compiled in 8 wards	Housing needs beneficiary register compiled in 8 wards by June 2024	New	Q1	2 Housing needs beneficiary register compiled in 2 wards	Operational	Internal Housing Needs Register & Generated National Housing Needs Register System Report